



**MHHS
PROGRAMME**
Industry-led, Elexon facilitated

Programme Steering Group #56

06 May 2026

Version 2.0

MHHS-DEL4496

Document Classification: Public

Agenda

#	Item	Objective	Type	Lead(s)	Time	Page
1	Welcome		-	Chair	10:00-10:05 5 mins	1
2	Headline Report and Actions	Approve headline report of previous meeting and actions review	Decision	Chair & Secretariat	10:05-10:10 5 mins	3
3	Ofgem Update	Message from Programme Sponsor and Migration Incentives Update	Information	Ofgem (Jenny Boothe)	10:10-10:15 5 mins	5
4	Programme Status Update	<ul style="list-style-type: none"> Update on Programme Workstreams Critical Path RAID Outstanding Work-Off Items 	Information	Programme (Lewis Hall)	10:15-10:25 10 mins	6
5	Migration Update	Update on Migration Progress	Information	Programme (Warren Fulton)	10:25-10:35 10 mins	17
6	Qualification Update	Update on Qualification Progress	Information	Code Bodies (David Moss)	10:35-10:45 10 mins	24
7	M16 Update	Update on M16 progress	Information	Programme (Ian Smith)	10:45-10:55 10 mins	26
8	IPA Update	Assurance POAP	Information	IPA	10:55-11:05 10 mins	29
9	RA7 Follow Up	Readiness Assessment 7 Follow Up	Information	Programme (Jason Brogden)	11:05-11:15 10 mins	32
10	Delivery Dashboards	Questions from PSG members on delivery dashboard content	Information	Chair	11:15-11:20 5 mins	38
11	Summary and Next Steps	Summarise actions, decisions, and look ahead to next meeting	Information	Chair & Secretariat	11:20-11:25 5 mins	57
	Appendix	<ul style="list-style-type: none"> Elexon M11 Work Off Plan Elexon Progress against ELS Recommendations 				

Headline Report and Actions

DECISION: Approve minutes and review actions

Chair & Secretariat

10 mins

Headline Report and Actions

1. Approval of [PSG 01 April 2026 Headline Report](#)
2. Review of actions:

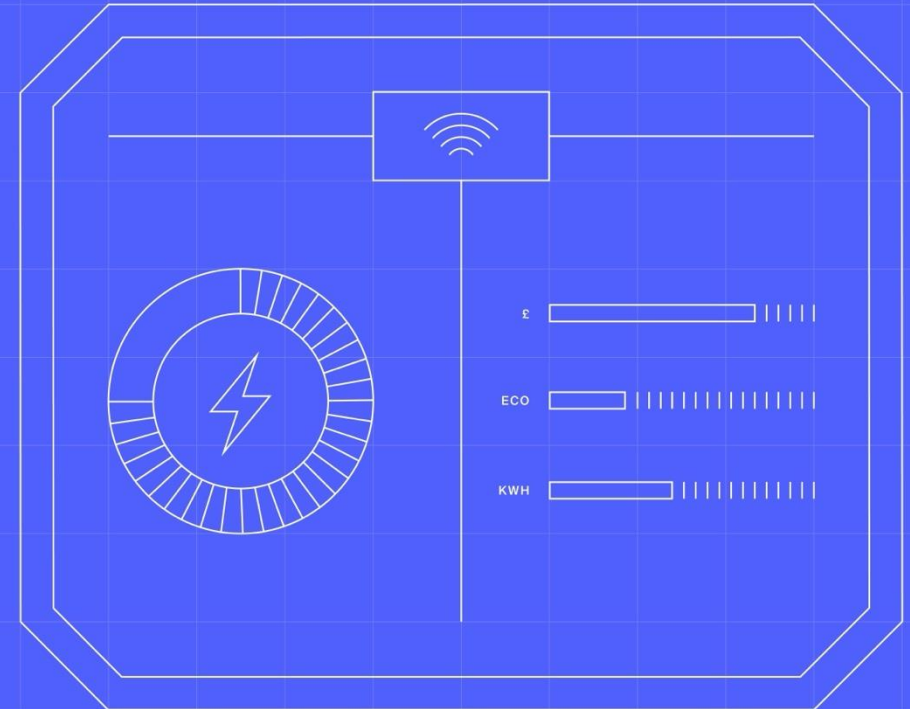
Ref	Action	Owner	Due	Latest Update
PSG55-01	Programme to work with the Design Authority and Code Bodies to develop an approach to creating or promoting a consolidated view covering BSC, REC, DIP and any other relevant regulatory or external changes.	Programme (Lewis Hall)	06/05/26	ONGOING: The Programme will add a page to the Collaboration Base with clear guidance on where to locate all relevant regulatory and external changes and is expected to be published by 01 May 2026.
PSG55-02	Central Parties and Central Capability Providers to provide the Programme with evidence of their monitoring arrangements, trigger thresholds, and associated contingency actions that would be activated where volumetric risks are realised, to provide assurance that flexible resourcing models can be deployed effectively. The Programme will send out a request for this information with a 2-week window for responses Programme to provide an update on responses to the next PSG on 06 May 2026.	Central Capability Providers Programme (Jason Brogden)	06/05/26	RECOMMEND CLOSED: A report on the follow up request is presented in agenda item 9 in todays PSG.
PSG53-01	Elexon to liaise with the iDNO representative to ensure the appropriate improvements are made to the Service Management Incidents Log, with a view to providing a consolidated view of all incidents raised, open and resolved.	Elexon	18/02/26	RECOMMEND CLOSED: The Incidents Log has been validated at the Service Management Forum that its meets the Industry's immediate needs. The Log will evolve in terms of content and we will find a home for it to be centrally held. We will provide updates at the above Forum to ensure it continues to meet expectations.

Ofgem Update

Information: Message from Programme Sponsor

Ofgem (Jenny Boothe)

5 mins



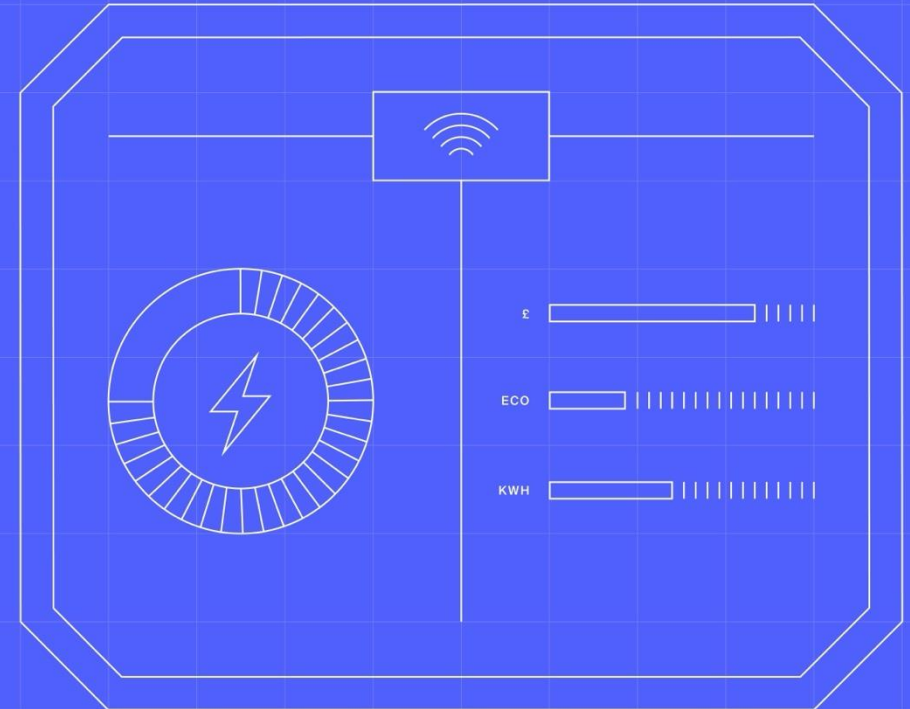
Programme Status Update

INFORMATION:

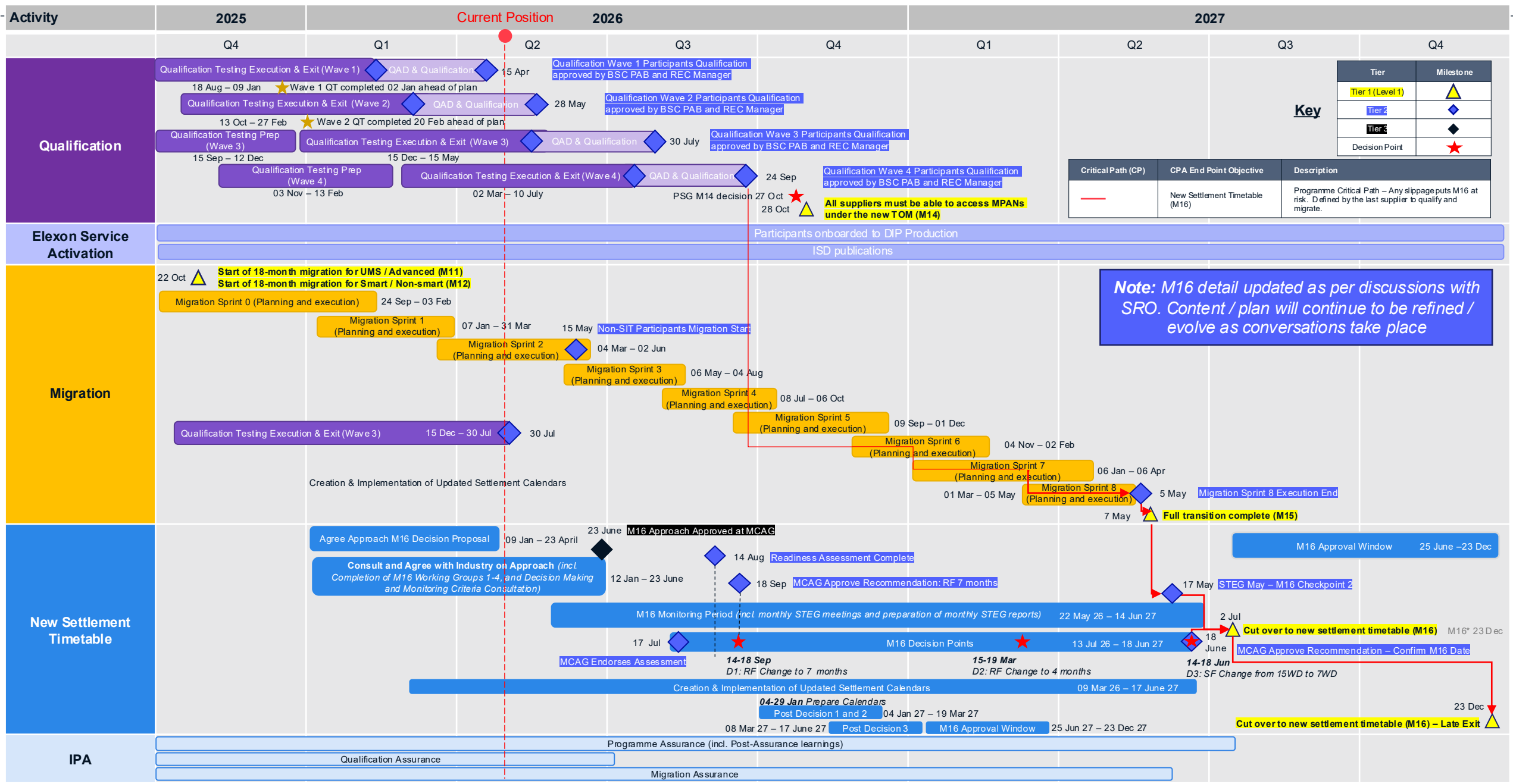
- Update on Programme Workstreams
- Critical Path
- RAID
- Outstanding (M11) Work-Off Items

Programme (Lewis Hall)

10 mins



Baselined MHHS Implementation Timeline – POAP (M11 - M16 Critical Path)



Programme Status by Workstream

Workstream RAG definitions

On Track

Path to Green is viable with measurable management plan in place

Path to Green is not viable without escalation and intervention

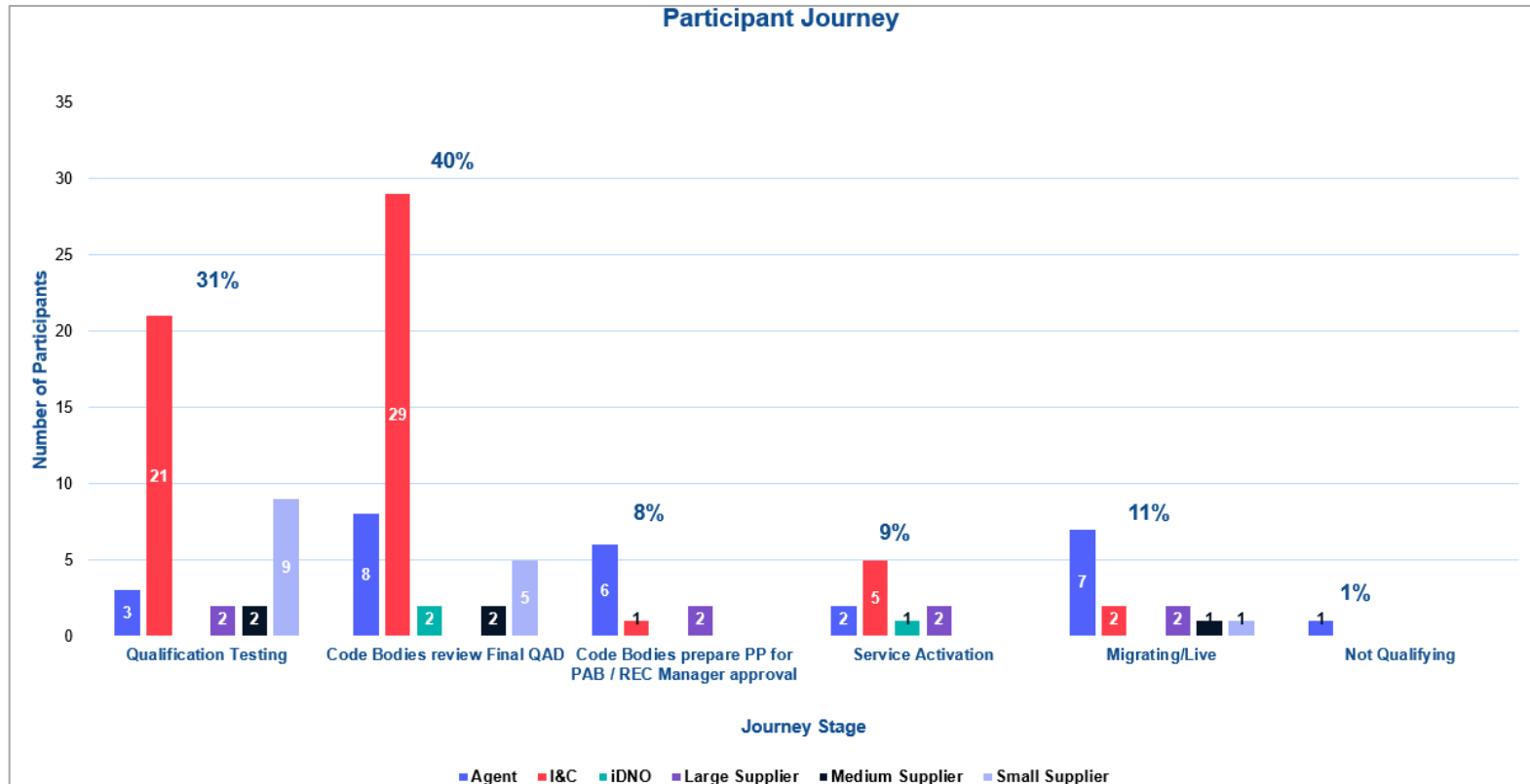
Workstream		Last month (Apr)	This month (May)	Next Month (Jun)	Commentary on status and path to green
Supplier & Agent Qualification	Qualification				<ul style="list-style-type: none"> All Wave 1 PPs have now Qualified and have entered Service Activation for go live from 15/05 All W2, 3 and 4 PPs are being closely tracked through their respective Migration Pathways. M14 remains on track with acceptance criteria and choreography approved and no central issues with Qualification affecting Suppliers' ability to hit M14.
	Qualification Testing				<ul style="list-style-type: none"> Wave 3 test execution complete and QT assurance being closed out ahead of schedule for Wave 3. Wave 4 test execution has been progressing at a rapid rate, outperforming the velocity of Waves 1,2 and 3 and currently stands at 82% overall complete, tracking 4 ½ weeks ahead of plan, with 6 of 15 participant roles complete moving into QT assurance.
Migration	Readiness				<ul style="list-style-type: none"> All Suppliers scheduled to commence migration have done so as planned, and there are no known issues affecting those expected to begin migration in Sprint 2 from 15-May onwards.
	Execution				<ul style="list-style-type: none"> As of 10 April, a total of 6.9 million migrations have been completed against a plan of 8.4 million Migration volumes are currently tracking behind plan due to localised issues experienced by a few Suppliers. These issues, along with the revised Migration Plans, have been reviewed and considered to be acceptable by the MCC. The reduced migration outturn does not currently pose a risk to M15, and there remains sufficient unused migration capacity to recover any lost volumes. The aim would be to recover 'lost' volume in the short term, where possible Exceptions trend remain low All Suppliers are compliant with the Migration Framework
M16					<ul style="list-style-type: none"> STEG has been mobilised and 4 WGs have taken place to date with a 5th scheduled before the end of the month. Activity in progress to define thresholds for Settlement Performance to allow Settlement Calendar change decisions to be taken. Focus on getting Consultation on monitoring approach for M16 approved and issued out to Industry by 29-Apr in time for key decision-making

Programme Participants Journey Stages

This graph shows the current **distribution of Participants across the E2E journey**, using data from the non-SIT tracker:

- 31% of Participants are in **Qualification Testing**
- 40% are in **Final QAD Review**
- 8% preparing for **PAB/REC approval**
- 9% are in **Service Activation**
- 11% are **Migrating/Live**
- 1% is **not Qualifying***

Over half of Participants have now completed Testing and are in the later stages of the journey.



* Please note, the 'not Qualifying' category relates to a participant who has withdrawn from the process.


Key	
P	Previous
C	Current

High Scoring Open Issues

- **2 existing Issues have had their 'Issue Scores' increased this month that now make them High Scoring issues**
- Both Issues have increased from 'Medium' to 'High' due to a) responses received from the *Migration Troublesome MPAN PPIR indicating increased MPANs impacted* and b) delay for the implementation of Elexon BSC CP1628 fix from Jun'26 to Nov'26
- Both relate to "Migration Execution", and require implementation of Elexon BSC CP1628 as a dependency to support migration of impacted MPANs
 - **I234** - Migration Exclusion List – Related MPANs with different Meter Types (*circa 14.5K MPANs, up from 8.4K*)
 - **I217** - Migration Exclusion List - Trad meters with CT connections (*circa 9.5K MPANs, up from 6K*)

Issue ID	Issue	Milestone impacted	Issue score					Resolution
			1	2	3	4	5	
I217	There is an issue that there are traditional meters installed on CT connections. The design does not currently support this, so those MPANs won't be able to be migrated unless changes are made to the design	M15			P → C			<ul style="list-style-type: none"> • Traditional meters installed on CT connections remain the standout item, creating the largest risk across the Exclusion and Remediation list. This is due to an increase in volume since the Data Cleanse Report, resolution being dependent on BSC CP1628 implementation, and the industry target resolution being later than expected. Supplier plans show ambition to attend sites and exchange meters where possible or proceed with migration; however, they remain dependent on BSC CP1628 implementation to resolve all MPANs. The Programme will continue to monitor the progress of CP1628, which is currently expected to be implemented in Nov '26 (delayed from original Jun'26). This represents the highest risk in relation to troublesome MPANs, with the score increased to 4 (noting the dependency on BSC CP1628). The issue will be held until the next quarterly review of troublesome MPANs. It remains high.
I234	Related MPANs with meters in the Advanced and Traditional or Smart Meter Groups - There is an issue that the current design doesn't support related MPANs which have different market segments. Until resolved these MPANs should not be migrated as they will result in appointment errors which will result in billing and settlement issues. A solution will need to be agreed with industry before these MPANs can be migrated.	M15			P → C			<ul style="list-style-type: none"> • Related MPANs with different meter types remain a risk across the Exclusion and Remediation list. This is due to an increase in volume since the Data Cleanse Report (circa 14.5K), resolution being dependent on BSC CP1628 implementation, and the industry target resolution being later than expected. Supplier plans show ambition to attend sites and exchange meters where possible or proceed with migration; however, they remain dependent on BSC CP1628 implementation to resolve all MPANs. The Programme will continue to monitor the progress of CP1628, which is currently expected to be implemented in Nov '26 (delayed from original Jun'26). This represents the highest risk in relation to troublesome MPANs, with the score increased to 4 (noting the dependency on BSC CP1628). The issue will be held until the next quarterly review of troublesome MPANs. It remains high.

Strategic Risk Themes affecting the Programme

Theme	Risk statements	Programme actions	RAID references	RAG / Trend
Central Party capabilities to support PP volumes	<ul style="list-style-type: none"> There is risk that Central Parties may not have the capabilities to support peaks in the volume of PPs going through the journey through Qualification to Migration Start, particularly at the end of Migration Pathway 8 and 12 or migration volumes There is a risk that Service Management operation (not just ITSM, but assurance, market design, settlement etc.) cross-industry cannot support new PPs entering MHHS and this is a key dependency for successful Migration 	<ul style="list-style-type: none"> Readiness Assessment 7 follow up gathered further evidence of contingency action, triggers for contingency action and monitoring in place to support this. Central Party monitoring via PP tracker Ongoing Service Management reporting at TOG and SMF post-ELS – Confidence in Service Management robustness is dependent on completing ELS recommendations and observations from IPA review, which are in progress 	<p>Milestone impacted: M14/M15 Linked Risk/Issue IDs: R1215, R1175-77, R1251, R1220, R1221, R1160, i246</p>	
PPs' ability to start Migration on-time	<ul style="list-style-type: none"> There is a risk that Programme Participants may not have the ability to hit their timescales to Qualify and/or start migrations There are a small number of participants being proactively monitored that are putting themselves at risk of not meeting M14 deadlines 	<ul style="list-style-type: none"> Monitoring and escalating PPs via PP tracker to their Migration Pathways with Qualification, DIP Manager, ISD and MCC teams. Participants at risk are in escalation 	<p>Milestone impacted: M14/M15 Linked Risk/Issue IDs: R1215, R1265, R1160, R1175</p>	
Programme's ability to approve M14	<ul style="list-style-type: none"> There is a risk that there are central issues that affect a Suppliers' ability to hit M14 that therefore require the Programme to consider its options in setting M14 or consider any exceptions to sanctions being applied. 	<ul style="list-style-type: none"> M14 acceptance criteria and choreography approved and criteria to be tracked through QAG Currently no central issues or significant risks with Qualification affecting Suppliers' ability to hit M14 	<p>Milestone impacted: M14 Linked Risk/Issue IDs: R1251, R1209, R1277, R1264</p>	
PPs' ability to complete Migration	<ul style="list-style-type: none"> There is a risk that Programme Participants may not have the ability to execute and complete their Migrations before M15 	<ul style="list-style-type: none"> Proactive monitoring and escalation through MCC, and pro-active dependency management. Trend down due to Qualification participants at risk Identify & manage problematic MPANs – MCC looking into this Exclusions List shared at every MWG; owners and target dates assigned; troublesome MPAN remediation plans in progress. 	<p>Milestone impacted: M15 Linked Risk/Issue IDs: R828, R1202, R703</p>	
M16 strategic risks	<ul style="list-style-type: none"> There is a risk that the timing and conditions required to support a successful M16 decision may not be achieved due to dependencies on M16 Decision Approach and Monitoring Criteria, Monitoring Period results, Migration progress and the stability of MHHS operations 	<ul style="list-style-type: none"> Proactive monitoring / action of RAID items by M16 Workstream and discussion where required through STEG M16 Workstream delivery in line with published Programme Plan dates 	<p>Milestone impacted: M16 Linked Risk/Issue IDs: R1254, R1255, R1256, R1258, R1259, R1260</p>	
Regulatory/external change	<ul style="list-style-type: none"> There are several industry Code changes required to complete or de-risk migration and there is a risk that these are not implemented when needed 	<ul style="list-style-type: none"> Support from Programme in drafting CPs to feed into industry change, but Programme dependent on Code bodies progressing Design Authority proactively chasing through Code Body bilaterals, Expert Group, Working Groups and responding to consultations Migration workstream reporting change items as dependencies at MCAG 	<p>Milestone impacted: M15 Linked Risk/Issue IDs: R1252, R1226, i234 i217</p>	

RAID items related to External Code Changes

- This slide highlights the key RAID items related to External Code Changes that the Programme is currently tracking the implementation of to ensure successful achievement of Programme Milestones, with a risk to delivery timelines where these are delayed or not implemented in line with Programme timelines.
- *Note: This slide only contains the priority Code changes / issues that have a direct link to Migration activities. Other Code changes are important and should be progressed, but these are not currently impacting Migration activity and so are not being called out as priorities.*
- Alongside each Code change / issue identified, we have referenced the associated Programme RAID items to provide supporting rationale (*cross-reference to the 'High Scoring Open Issues' slide*).
- While progression sits with external Code Bodies, the Programme is actively supporting Change Proposals, engaging through Design Authority and industry forums, and tracking key dependencies through MCAG.

External Code Change ref.	Code Change Title	Description	Code Change Description (as per Elexon website)	Narrative	RAG Status
Elexon BSC CP1628	Enabling Traditional meters at CT Connections to be operated in the Advanced Market Segment	<ul style="list-style-type: none"> • Implementation of BSC CP1628 is required as a key dependency to resolve the issues that are currently preventing the migration of impacted MPANs. Must be implemented no later than Nov'26. • There are 2 items on the Programme's Migration Exclusion List that require this CP to be implemented to resolve the issues identified that are preventing the Impacted MPANs from being migration in the MHHS arrangements. • Item 1 - <i>Traditional meters installed on CT connection types</i> • Item 2 - <i>Related MPANs with different meter types</i> <p>See Programme RAID items</p> <ul style="list-style-type: none"> • Issues I217/ I234 and Risk R1272 	<ul style="list-style-type: none"> • There are 6,246 traditional electricity meters still installed on Current Transformer (CT) Connection Types, with the majority being Meter Type N. These meters cannot currently be supported or migrated under the existing Market Wide Half Hourly Settlement (MHHS) Industry Standard Data (ISD) design, which only recognises Advanced Meters for CT connections • The Proposed Solution aims to enable the migration of approximately 6,246 Metering Systems with Traditional Meters at CT connections into the Advanced Market Segment without needing immediate meter replacements 	<ul style="list-style-type: none"> • The Programme will continue to monitor the progress of CP1628 which is currently expected to be implemented in November 2026 • Original Proposed Implementation Date for CP1628 was June '26 but this has been delayed to Nov'26 • Nov '26 is the latest viable implementation date for this change that will still enable Suppliers the required time to complete migrations for the impacted sits in time to meet the M15 milestone. • Delays beyond Nov '26 will put the achievement of the M15 milestone at significant risk 	At Risk
Elexon BSC Issue 120	Review of the approach to the calculation and application of GSP Group Correction Scaling Factors (Scaling Weights in MDD) post MHHS milestone M8/M10	<ul style="list-style-type: none"> • A number of Suppliers raised concerns about the new MHHS method for calculating Grid Supply Point (GSP) Group Correction Scaling Factors implemented at M10, hence Elexon BSC raised BSC Issue I120 for further investigation via a dedicated BSC Issues Working Group which is due to report to SVG for decision May '26. • Implementation of the agreed outcome from BSC Issue120 is required as early as possible to provide migrating Suppliers with greater confidence and certainty regarding how GSP Group Correction Factors are applied to MHHS settlement data for migrated MPANs. <p>See Programme RAID item - Risk R1232</p> <ul style="list-style-type: none"> • There is a risk that Elexon Issue 120 (Review of the approach to GSP Scaling Factors post M8/10) may create uncertainty for Suppliers set to Migrate MPANs into the new MHHS arrangements and this may cause delays, deferrals or postponements of migrations against the current baselined Migration Plan, potentially putting M15 milestones at risk 	<ul style="list-style-type: none"> • Issue 120 examines Supplier concerns that the new MHHS method for Grid Supply Point (GSP) Group Correction Scaling Factors may reduce post-M10 Settlement accuracy compared to the Issue 55 approach. Suppliers are seeking a review of the current calculation to better understand its impacts and consider potential improvements • While these updates aim to improve the allocation of unallocated energy, some industry participants have raised concerns that the new approach may reduce settlement accuracy compared to previous methods. As a result, an industry Issue Group is being proposed to review the impact of these changes, consider whether elements of the old methodology should be reintroduced, and recommend any further adjustments needed to ensure accurate and fair settlements during the transition to MHHS 	<ul style="list-style-type: none"> • The Programme has notified Elexon BSC of the importance of resolving this issue as soon as possible and has been in discussions to ensure its timely progression as a priority. We will continue to monitor the progress of Issue 120. • This is currently expected to be approved at the May SVG meeting and implemented by end of May '26, 	At Risk

Risk Assessment – M14

Risk ID	Risk	Mitigation	Previous Score	Current Score	Risk Status
R1264 (New)	There is a risk that resourcing across Programme, Central Parties and Central Capability Providers becomes constrained during the summer period due to leave peaks and competing organisational priorities	<ul style="list-style-type: none"> Risk raised following RA7 response analysis, key actions for mitigation as follows: Forward-plan resource coverage for summer months and agree minimum service levels, cross-skill team members to ensure continuity of critical activities, use surge capacity or short-term contracted support where gaps are identified, and actively monitor leave patterns against workload forecasts 	-	16	Initial score set to 16 as per RA7 response analysis, continuing to monitor
R1265 (New)	There is a risk that Market Participants, particularly smaller Suppliers and Agents, do not fully understand or complete their Service Activation activities ahead of Qualification	<ul style="list-style-type: none"> Risk raised following RA7 response analysis, key actions for mitigation as follows: Issue clear guidance and examples of Service Activation evidence, host targeted deep-dive support sessions for high-risk participants, and track progress through the Readiness Dashboard and escalate early where delays occur Proactive monitoring through tracker and engagement ongoing 	-	16	Initial score set to 16 as per RA7 response analysis, continuing to monitor
R1215	There is a risk that Qualification participants (particularly Wave 4) will not be able to complete QT in time to go through the E2E journey to qualify by M14	<ul style="list-style-type: none"> Code Bodies have brought Wave 1 – 4 QT end dates forward by one week. Analysis of the PPIR results has proven that a majority of PPs will be able to complete QT in time to support going to PAB before M14 Score retained, Wave 4 continuing to progress well but a couple of participants at risk. Continuing to monitor. Probability to be reassessed once parties under escalation can be assessed 	15	15	Risk score remains at 15 as a couple of participants are still behind plan. Continuing to monitor before reducing probability, to be re-assessed once parties under escalation can be assessed
R1251	There is a risk to Code Bodies capacity to support the qualification of all PPs by M14, because there will be peaks of PPs qualifying at the end of Wave 3 (Migration Pathway 8) and the end of Wave 4 (Migration Pathway 12)	<ul style="list-style-type: none"> Risk score has been reduced to 14 following RA7 response analysis (probability reduced to 2 based on RA7 responses, but impact increased to 4) The DIP Manager team is investigating the appropriate mechanism and governance route to derogate the relevant rule, enabling earlier onboarding of parties within the high-volume migration pathways. Subject to confirmation of the approach, the intention is to reduce the likelihood of the risk materialising from a DIP perspective. The risk score will be reviewed and potentially reduced further once the approach is agreed and evidenced 	18	14	Risk score reduced to 14 following RA7 response analysis. The risk score will be reviewed and potentially reduced further once the approach to onboarding parties earlier within high-volume pathways is agreed and evidenced
R1209	There is a risk that there is insufficient resource for PIT and QT execution assurance given the volume of work to be executed.	<ul style="list-style-type: none"> Risk scoring reduced following discussion on resourcing between Code Bodies and MHHSP REC & BSC will be holding monthly reviews on resourcing with Programme RA7 will give confidence on resourcing preparation, and we will review resourcing updates RA7 response sound, retained probability at 2, overall risk score of 14 remains 	14	14	Risk score remains at 14 following RA7 response analysis. Continuing to monitor
R1177	There is a risk that the lack of QT progress could delay the completion of QT for PPs increasing the resource required by Code Bodies to support QT impacting the ability to complete QT on time	<ul style="list-style-type: none"> Wave 3 tracking ahead of schedule. QT continues to run ahead of schedule. RA7 will give confidence on resourcing preparation. Continue to monitor Readiness Assessment 7 has given confidence on resourcing preparation Probability to be reassessed once parties under escalation can be assessed 	14	14	Risk score remains at 14, Readiness Assessment 7 has given confidence on resourcing preparation. Probability to be re-assessed once parties under escalation can be assessed

Risk Assessment – M15

Document Classification: Public

M15 Umbrella	Risk ID	Risk	Mitigation	Previous Score	Current Score	Risk Status
MHHS TOM Performance	R1250	The DIP assurance regime [Data Integration Platform assurance - Elexon] defines a process to follow to email non-compliant DIP Users, but there are no escalations, incentives, sanctions or performance board to answer to. This raises the risk that DIP Users continue to remain non-compliant with a consequential impact on DIP performance	<ul style="list-style-type: none"> DIP Manager escalation paths agreed with Code Bodies and Guidance Note published on Elexon website 10/04. Walkthrough of overall escalation process was presented to DCAB on 14/04 and presented in TOG 17/04 Programme raised a query at the TOG session on 17/04 related to this risk and an action was taken to confirm how this would be addressed. The Programme acknowledges that a new guidance document has been created by the DIP Manager "DIP Manager Escalation Guidance Note" (Apr 26 v1.0) which informs DIP Users about the framework that the DIP Manager has developed to escalate DIP User for non-compliance. This document focuses more on the escalation process where non-compliances are identified but falls short of the additional aspects that we would still like greater clarity on within a single E2E document for managing any identified non-compliance to DIP Rules. These will be required to be documented / evidenced to mitigate and reduce the risk scoring It is noted that this risk is also referenced directly in the IPA's MHHS Target Operating Model (TOM) Service Arrangements and Operations Review as both a tactical observation with associated recommendations for action (Ref #3.1 – high priority) and a strategic observation (Ref #2.2). Future updates will be monitored in line with these updates and progression alongside the Programme's review 	21	21	Risk remains high, with some progress made through the publication of the DIP Manager Escalation Guidance Note. Further detail required on timelines, governance, and consequences to fully evidence end-to-end controls. To also be monitored in line with IPA's MHHS TOM Service Arrangements and Operations Review
MHHS TOM Performance	R1212	There is a risk on DIP service management, that the absence of robust operational monitoring tools for both DIP users and administration users will lead to undetected issues in system performance, data integrity, and process compliance. Without effective monitoring, anomalies such as failed transactions, incorrect data flows, or system outages may not be identified or addressed in a timely manner	<ul style="list-style-type: none"> Discussion held with DIP team to review current risk position, including framing, ownership, and existing operational controls. The team highlighted that incident and major incident management processes are in place and have been supporting live service operations to date prior and post-ELS. Further detail and supporting evidence of the broader operational control environment (e.g. monitoring, alerting, escalation, and end-to-end service oversight) has not yet been fully validated to see reduction in score. Next steps are to continue engagement with relevant stakeholders to: Confirm appropriate ownership and scope of the risk, validate existing controls and processes, and obtain supporting evidence of effectiveness and scalability under future demand. Risk score remains unchanged pending further validation and confirmation of the above 	17	17	Risk score remains unchanged, pending further validation and confirmation of supporting evidence for the current operational controls in place
Migration Execution	R705	There is a risk that if the M15 date is missed, the forced continued maintenance of legacy systems will incur significant cost	<ul style="list-style-type: none"> P487 with Ofgem for consideration and response expected in April. Troublesome MPAN PPIR showed majority of MPANs should be resolved this year and MCC working through progress monitoring. Migration execution continues to go well. Migrations are behind plan due to supplier localised issues but sufficient capacity to catch up in later sprint. Migration volumes are being closely monitored. Work is ongoing on how to manage complex sites, how to manage later sprints and M15 reporting which will all support completing M15 	16	16	Risk score remains a 16, score to be reviewed following Ofgem consideration and response
MHHS TOM Performance	R1102	There is a risk that LDSOs do not have obligations in code to support resolution of incidents post Go-live	<ul style="list-style-type: none"> IPA review is complete, and findings published. IPA Review identified with their Strategic Observations a theme for Industry Obligations and Codification of Service Arrangements noting two observations in this area that creates risk that requires additional mitigation activity. Awaiting Elexon response to these observations and determination of next steps. Score remains for now until we see Elexon response. Meetings scheduled in dairies for 24/04 and 07/05 between IPA and Elexon to discuss strategic IPA actions – risk to then be re-reviewed 	16	16	Risk score remains at 16, unchanged since previous reporting period
Migration Execution	R1202	There is a risk that delays in closing out the items recorded on the "Migration Exclusions List" , by the relevant owners and in line with the defined remedial actions dates will extend the migration timeline and potentially have an adverse impact on achieving the M15 milestone.	<ul style="list-style-type: none"> CP1628 associated with the exclusion list has been deferred from June implementation to November, and within PPIR responses, this has the latest industry target resolution date of May 2027. Suppliers have sited the dependent code change as reason for this and is where the troublesome MPANs carries the most risk (total volume of 9.5K MPANs, 612 to be resolved in 2027). PPIR responses indicate that the current forecast is approximately 1.3k MPANs within remediation/exclusion categories will remain to be completed into 2027, suggesting Suppliers are progressing activity in a timely manner. MCC is continuing to monitor and track Supplier progress MCC looking to complete regular progress reviews with Suppliers, any delays to the March Troublesome MPAN Baseline results will be managed 	12	16	Proximity and impact increased as this becomes the sole exclusion list item for M15. MCC continuing to monitor, looking to complete regular progress reviews with suppliers
MHHS TOM Performance	R1264 (New)	There is a risk that resourcing across Programme, Central Parties and Central Capability Providers becomes constrained during the summer period due to leave peaks and competing organisational priorities	<ul style="list-style-type: none"> Risk raised following RA7 response analysis, key actions for mitigation as follows: Forward-plan resource coverage for summer months and agree minimum service levels, cross-skill team members to ensure continuity of critical activities, use surge capacity or short-term contracted support where gaps are identified, and actively monitor leave patterns against workload forecasts 	-	16	Initial score set to 16 as per RA7 response analysis, continuing to monitor
MHHS TOM Performance	R1220	There is a risk that the Service Delivery function, including Service Management, Performance Assurance, Market Design, OSMs, is unable to scale or operate at sufficient maturity to manage the increased volume and complexity of issues during peak migration periods impacting achievement of M15	<ul style="list-style-type: none"> Progress being tracked through monthly Elexon Service Mgt forum and TOG updates. Awaiting IPA feedback for further action to be taken (expected by 31-Mar) Probability reduced to 3 following RA7 responses. Score reduced from 19 to 15. Continuing to monitor Elexon Service Management Performance 	19	15	Risk score reduced from 19 to 15 following RA7 responses
MHHS TOM Performance	R1269 (New)	There is a risk that participant capability varies significantly across the industry, particularly as issue volumes increase during peak migration periods. Some participants may misunderstand processes, misroute incidents, or be overly reliant on Code Bodies for operational support	<ul style="list-style-type: none"> Risk raised following RA7 response analysis, key actions for mitigation as follows: Ensure contingency measures are in place There are flexible resourcing models set out for operational teams and preparation should be made to trigger these early before back-logs build up. Additional measures such as extending contractor resource should be considered 	-	15	Initial score set to 15 as per RA7 response analysis, continuing to monitor

Risk Assessment – M16

Note: The M16 RAID landscape was not included in prior papers; therefore, no baseline score exists. This slide will be maintained going forward as M16 continues to evolve. Risks are managed by the M16 workstream and reviewed through STEG and MCAG.

Risk ID	Risk Description	Mitigation	Previous Score	Current Score	Risk Status
R1254	There is a risk that when considering consultation responses to the pre M16 decision points being discussed by the Settlement Timetable Expert Group (STEG), that any objections raised by participants are not evidence based and don't clearly demonstrate appropriate rationale for the defined decision criteria (agreed via STEG) being not achieved or breached	<ul style="list-style-type: none"> Being discussed with PPs as part of Settlement Timetable Export Group prior to consultation being issued 	-	15	Score to be re-assessed following M16 consultation period
R1237	There is a risk that there is not an agreed framework in place to support implementation and decision making for M16	<ul style="list-style-type: none"> First Settlement Timetable Expert Group (STEG) Industry WG set up to discuss M16 approach / framework and support the decision-making process. Will meet every 2 weeks till end of March (min). 4th meeting today 	-	13	Score to be re-assessed following M16 consultation period
R1242	There is a risk that the M16 approach, using the Transition Design, can't be agreed with Industry via STEG with enough time to successfully action the agreed approach and monitor the agreed approach and monitor the agreed data points ahead of Decision Point 1 in Oct '26	<ul style="list-style-type: none"> Use the STEG WG to help mitigate this risk by socialising the decision points and associated approach to Decision making. Visibility and Transparency should make the Decisions more straightforward and mitigate some risk 	-	13	Score to be re-assessed following M16 consultation period
R1243	There is a risk that the new MHHS arrangements are not operating steadily post migration of MPANs into MHHS which means that the market cut over from the legacy 14-month settlement timetable to the new four-month settlement timetable, aligned to the MHHS TOM, is not possible within the timelines set out in the Transition Plan and MHS Programme Plan, resulting in a delay to M16	<ul style="list-style-type: none"> Monitoring of the current Settlement performance is important via Elexon Performance Assurance colleagues and weekly Elexon TOG sessions, providing confidence or early warning markers 	-	11	Score to be re-assessed following M16 consultation period
R1253	There is a risk that external parties who are exposed to Settlement risk of not reading traditional meters every 4 months will seek to delay or defer the reduction of the Settlement timetable from 14 months to 4 months	<ul style="list-style-type: none"> Reference Ofgem directions which all parties need to comply with. Through STEG, ensure any valid barriers or blockers to M16 are understood and managed. Ensure the scope of STEG is focused on delivering M16 and not deferring or delaying M16 	-	11	Score to be re-assessed following M16 consultation period
R1260	The NESO Manifest Error Process managed via BSCP014 has a timeline of of 10 days for completion or 2 days before IR run. The M16 workstream will reduce IR timescales from 16 to 8 days. This means the current ME timescales are incompatible with the post M16 settlement timetable timescales	<ul style="list-style-type: none"> NESO to engage Elexon change team to request change support, with the option to raise an issue or CP to amend BSCP014 Process 3.3 timescales to align with the MHHS Settlement Timetable timescales 	-	11	Score to be re-assessed following M16 consultation period
R1256	There is a risk that the minimum number of MPAN volumes successfully migrated (or a representative split of MPAN types e.g. Market Segment, Connection Types) to allow/enable the Programme and Participants to make Control Point Decision 1 is not reached resulting in being unable to make the required decision to proceed. This would cause delays to the decision-making process and have a negative impact on the M16 timeline	<ul style="list-style-type: none"> Monitoring of the current Migration Execution results as part of the M16 Decision Monitoring process 	-	10	Score to be re-assessed following M16 consultation period
R587	There is a risk that Programme plan Settlement Timetable Transition cut over date decision milestone (13/10/26) is not long enough notice period to enable all the governance approval	<ul style="list-style-type: none"> The governance approval is part of the STEG scope and will need to ensure this risk is managed. Output from the group over Q1 will enable a better assessment of this risk 	-	9	Score to be re-assessed following M16 consultation period

M11 Work-Off Plan

#	Work item	Due date	Owner
1	Delivery of deferred P Flows (P0275, P0276 and P0277)	30-Nov-25 [Completed 19-Feb-26]	Elexon
2	Decision provided on migration incentives (Mod P487)	Q1 2026*	Ofgem
3	Outstanding SAT testing for M16 transition	July 2026*	Elexon
4	Outstanding Helix SIT-Ops PIT work-off plan items	26-Nov-25	Elexon
5	Elexon undertake a full post incident review of ISD v14 and v15 issues	03-Dec-25	Elexon
6	Programme to convene IRG to consider all of the issues associated with the publication of ISD v14 & v15	03-Dec-25	Programme
7	ISD v15 (emergency release) is published, validated and successfully loaded by relevant industry participants	21-Oct-25	Elexon M11-ready PPs
8	All Elexon 'readiness and stability' resolution activities (per slide 70 in appendix) are completed as agreed	03-Dec-25	Elexon
9	Obtain final M11 readiness declarations from outstanding parties	22-Oct-25	Programme M11-ready PPs
10	Major incident related to ISD has been closed	22-Oct-25	Elexon

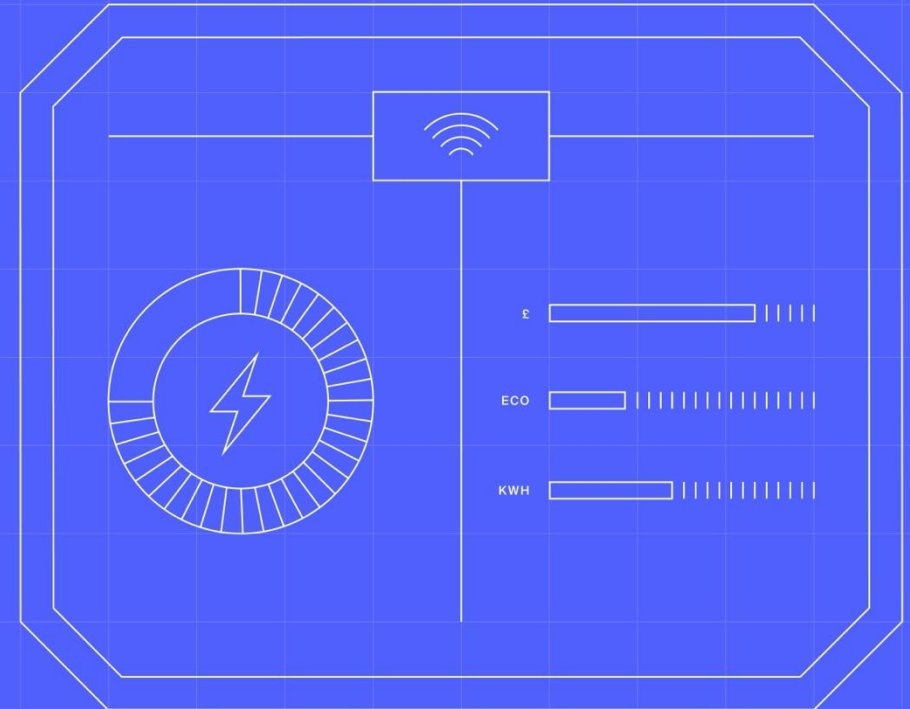
****Specific date to be confirmed***

Migration Update

INFORMATION: Migration Update

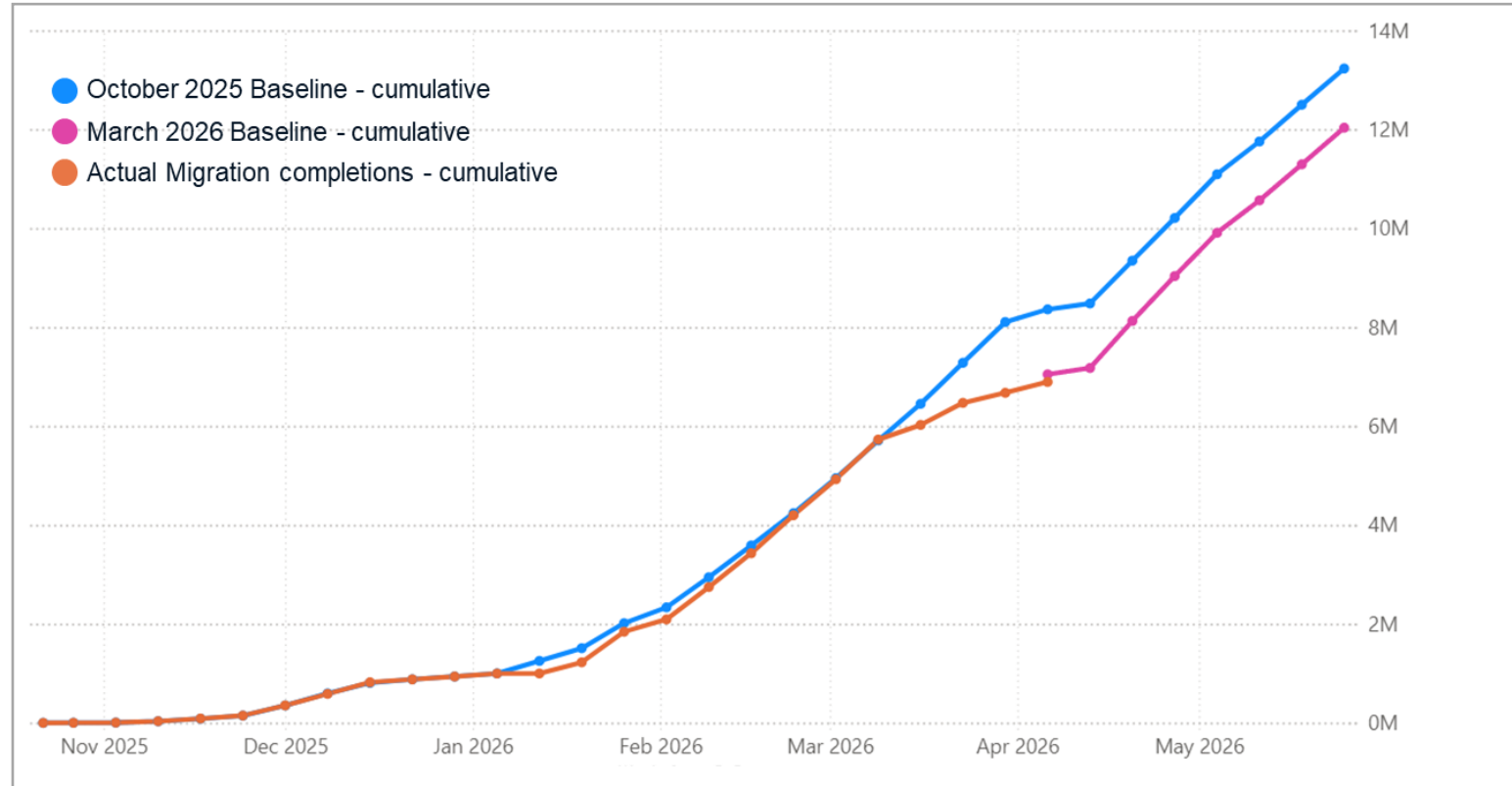
Programme (Warren Fulton)

10 mins



Migration Execution

1. Six suppliers are actively migrating
2. As of 10 April, a total of 6.9 million migrations have been completed against a plan of 8.4 million
3. Migration volumes are currently tracking behind plan due to localised issues experienced by a few Suppliers. These issues, along with the revised Migration Plans, have been reviewed and considered to be acceptable by the MCC. The reduced migration outturn does not currently pose a risk to M15, and there remains sufficient unused migration capacity to recover any lost volumes. The aim would be to recover 'lost' volume in the short term, where possible
4. Exception volumes remain low, with trends and preventative actions reviewed at MWG
5. There have been no LDSO, DCC, or DIP threshold breaches
6. All migrating suppliers are compliant with the Migration Framework

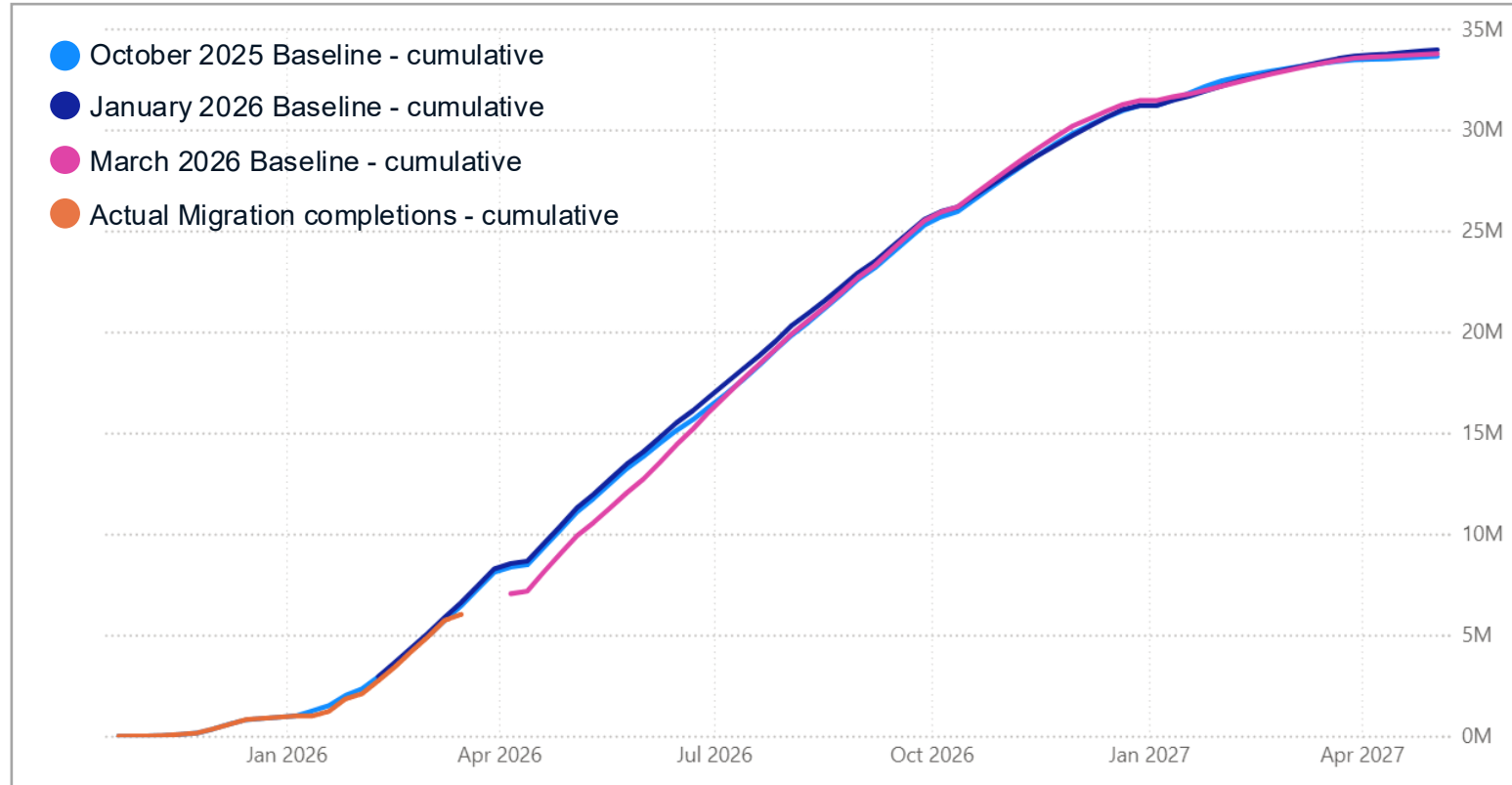


Migration Planning

Sprint 2 planning was undertaken between 11 and 18 March 2026.

A summary is provided below:

- Submissions were received from all but 1 Supplier (representing 120 MPANs), which is being escalated to the relevant regulatory bodies as required
- Submissions covered 99.98% of the market, with the remaining 0.02% linked to MPIDs exiting the market and expected to transfer to other MPIDs
- Sprint 2 execution starts on 1-Apr-26, with ~6 million MPANs expected to be migrated in the sprint and 7 new Suppliers starting migration
- There is no material deviation between the Sprint 2 baseline (March 2026) and the baseline agreed in October 2025, other than the shortfall in migrations during the second half of March, which is recovered across Sprints 2 and 3
- The March 2026 baseline indicates that 81.1% of all MPANs are expected to be migrated by M14 (October 2026), compared with 80.7% in the October 2025 baseline



Troublesome MPANs - Risk Summary

There was a strong response rate for the Troublesome MPANs PPIR. Submissions have been received from 99% of Suppliers, covering 99.99% of industry MPANs. We would like to thank everyone who have taken the time to complete the PPIR. This is a crucial piece of work and is only possible with industry collaboration.

Programme position on current Risk to M15 based on PPIR findings:

- Based on current self-declared volumes, trend analysis, remediation forecasts and proximity to M15, the Programme position is that the 13 data quality issues will not prevent achievement of M15 migration completion in May 2027; as long as Suppliers complete activities to timeframe and External Change is implemented in a timely manner.

The programme believes, based on PPIR findings, Troublesome MPANs currently represent a low risk to M15:

- Submitted plans indicate that the Supplier community forecast to have 99.7% of Troublesome MPANs resolved by the end of 2026
- The remaining 0.3% of Troublesome MPANs belong to 5 participants and submissions indicate this will be resolved prior to M15:
 - 2 of these Suppliers expect to complete ahead of time (within 2026) but have added contingency within their submission

The primary residual risk relates to the following areas which will be subject to enhanced monitoring:

- Traditional meters installed on a CT connection
- Linked and Related MPANs where there are multiple Suppliers involved
- Data Sync issue between CSS and EES

The Programme will be completing regular progress reviews with participants to ensure that the **overall risk to M15 remains low**

Core Migration Dependencies (1)

ID	Title	Description	Previous RAG	Current RAG	Forecast RAG	Commentary
D359	Supplier Migration performance	There is a dependency on Suppliers adhering to the Migration Framework and Migration Plan	G	G	G	Migrating Suppliers are compliant with the Migration Framework and Plan. Some suppliers are experiencing localised issues which has caused them to reduce or pause migrations. The rationale for these deviations and recovery plans have been reviewed and deemed to be acceptable by the MCC.
D419	Suppliers resolving problematic MPANs	There is a dependency on Suppliers to proactively identify, assess and resolve potential problem MPANs before M15 (noting D418 on Code Bodies)	G	G	G	There are no known issues affecting Sprint 2 progress. The findings from the Exclusion List PPIR and mitigating plans are discussed in subsequent sections
D220	Supplier and Agent qualification	There is a dependency on Suppliers and Agents to complete Qualification in alignment with their planned migration start dates.	G	G	G	There are no known Supplier or Agent Qualification issues materially affecting the planned migration start dates.
D340	Qualification Testing performance	There is a dependency on Elexon's Qualification Testing capability for Participants to qualify in line with their planned Migration Start date	G	G	G	There are no known Qualification Testing performance issues affecting planned migration start dates.
D361	Agent dependencies	There is a dependency on Suppliers managing their agent dependencies to meet the agreed Migration Schedule	G	G	G	There are no known Agent Qualification issues affecting Supplier planned migration start dates.
D341	BSC Qualification Governance performance	There is a dependency on the BSC PAB governance process for Participants to qualify in line with their planned Migration Start date	G	G	G	There are no known BSC Qualification Governance performance issues affecting planned migration start dates.
D415	REC Qualification Governance performance	There is a dependency on the REC Code Manager governance process for Participants to qualify in line with their planned Migration Start date	G	G	G	There are no known REC Qualification Testing performance issues affecting planned migration start dates.

Core Migration Dependencies (2)

ID	Title	Description	Previous RAG	Current RAG	Forecast RAG	Commentary
D221	Service Activation performance	There is a dependency on Elexon's Service Activation capability for Participants to start migration in line with their planned Migration Start	G	G	G	There are no known issues affecting Migration.
D342	DIP Onboarding performance	There is a dependency on Elexon's DIP onboarding capability for Participants to start migration in line with their planned Migration Start	G	G	G	There are no known issues affecting Migration.
D417	Service Management performance	There is a dependency on Elexon Service Management adhering to SLAs for Participants to migration in line with their baselined Migration plans	G	G	G	There are no known issues affecting Migration.
D416	DIP migration performance	There is a dependency on Elexon DIP performance adhering to requirements and SLAs for Participants to migration in line with their baselined Migration plans	G	G	G	There are no known issues affecting Migration.
D343	Settlement performance	There is a dependency on the new MHHS settlement processes working as expected and not causing any reason for Migrations to be stopped	G	G	G	There are no known issues affecting Migration.
D373	LDSO migration performance	There is a dependency on LDSO's performing as per the agreed Migration Thresholds for Participants to migration in line with their baselined Migration plans	G	G	G	LDSOs generally processed migrations in accordance with the Migration Design and Migration Threshold obligations

Core Migration Dependencies (3)

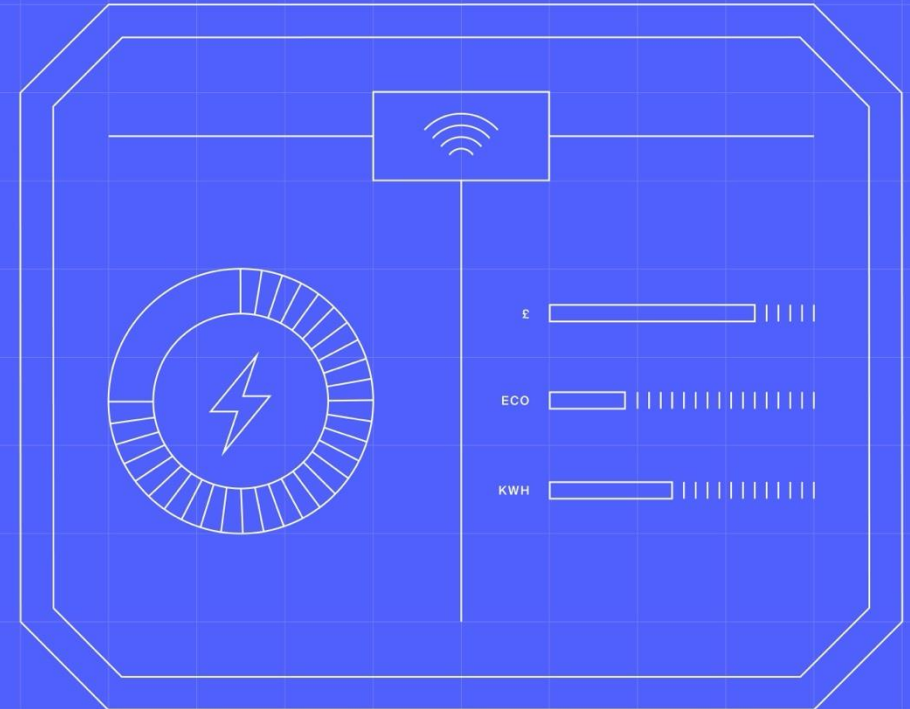
ID	Title	Description	Previous RAG	Current RAG	Forecast RAG	Commentary
D369	DCC migration performance	There is a dependency on DCC performing as per the agreed Migration Thresholds for Participants to migration in line with their baselined Migration plans	G	G	G	DCC processed migrations in accordance with the Migration Design and Migration Threshold obligations
D352	Industry change – Preventing Migration	There is a dependency on Code Bodies to ensure that new industry change does not impede Participants from fulfilling their MHHS obligations and/or delay migration	G	G	G	There are no known Industry Changes affecting Participant Migration plans or performance.
D418	Industry change – Enabling Migration	There is a dependency on Code Bodies to implement changes to allow Suppliers to migrate MPANs on the Migration Exclusion list. (Noting the volume of affected MPANs is relatively low)	G	A	A	Implementation of BSC CP1628 is required as a key dependency to resolve the issues that are currently preventing the migration of impacted MPANs. Must be implemented no later than Nov'26.

Qualification Update

INFORMATION: Qualification Update

Code Bodies (David Moss)

10 mins



PSG - Qualification Update

Overall Status / Progress
<p>Overall Qualification:</p> <ul style="list-style-type: none"> Wave 1 qualification completed on-track and good momentum in Waves 2, 3 and 4. Escalation process in place and being utilised to identify at risk participants and support a return to green. Code Bodies working with existing participants without a route to Qualification to manage them through Market Exit ahead of M14. <p>SIT Qualification:</p> <ul style="list-style-type: none"> Pathway 6 – 1 participant qualified on 15/04 and 1 participant at-risk for 30/07 (director level engagement in-progress). <p>Non-SIT Supplier & Agent Test Execution:</p> <ul style="list-style-type: none"> Wave 3 – QT execution completed 2 weeks ahead of plan and test assurance activities in-progress. Wave 4 – QT execution overall ~5 weeks ahead of plan and 7 of 16 participants have completed test execution. <p>Qualification:</p> <ul style="list-style-type: none"> Wave 1 – Final PAB approvals completed on 15/04. Wave 2 – 14 of 19 Final QADs approved. 4 participants working through their final QAD comments and resubmitting sections for review. 1 participant has withdrawn from MHHS Qualification. Wave 3 – All Initial QADs received and 24 of 31 approved. 7 participants are working through their Initial QAD comments and are resubmitting sections for review. Wave 4 – All Initial QADs received and 14 of 43 approved.

Key upcoming milestones		
Milestone name	Date	RAG
Wave 3 Qualification Testing Start	12/01/26	C
Final QAD Received (Wave 1)	16/01/26	C
Initial QAD Received (Wave 4)	16/01/26	C
Wave 2 Qualification Testing End	27/02/26	C
Final QAD Received (Wave 2)	06/03/26	C
Wave 4 Qualification Testing Start	09/03/26	C
QAD Director Sign Off (Wave 1)	20/03/26	C
BSC PAB and REC Code Manager Approval (Wave 1)	15/04/26	C
QAD Director Sign Off (Wave 2)	20/04/26	A
Wave 3 Qualification Testing End	15/05/26	G
Final QAD Received (Wave 3)	22/05/26	G
BSC PAB and REC Code Manager Approval (Wave 2)	28/05/26	G

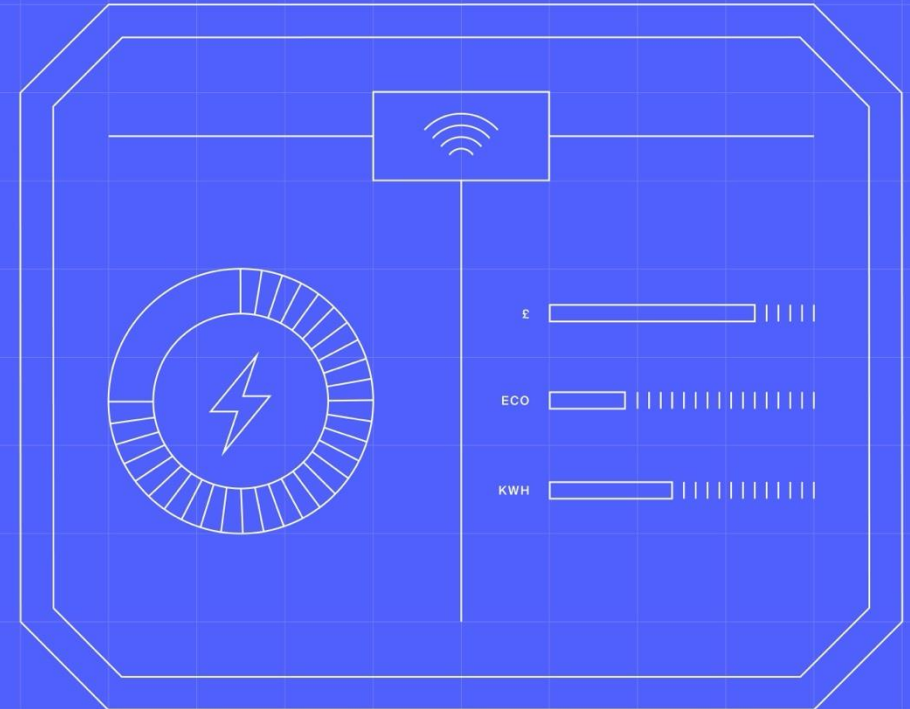
Qualification Cohort	Key Concern or Risk	Mitigation or Resolution	RAG
Non-SIT Suppliers & Agents	Non-SIT participant does not meet wave requirements which delays its Qualification timelines	Wave 3 testing overall completed ahead of plan and Wave 4 84% complete. The risk stays Low as a result. Although some participants need additional support in their QAD submissions, more than 80% are on time (or within tolerance) and on-quality.	G
Non-SIT Suppliers & Agent	There is a risk to Code Bodies capacity to support Qualification of all PPs by M14 if PPs continue to move from earlier waves into Wave 4.	Continuing to monitor capacity and resourcing throughout waves to ensure they can be supported. Work with participants to support maintaining their assigned wave. QAG on 17/12/26 formally closed transitional arrangements for MHHS Qualification, effectively 'capping' the total number of participants qualifying via Waves. Number Roles qualifying in Wave 4 remains stable at c.43 with no new movements of Participants into Wave 4.	G

M16 Update

INFORMATION: Update on M16 progress

Programme (Ian Smith)

10 mins



STEG Update

- Further STEG sessions have taken place on 26 March and 15 April
- STEG focus on agreeing industry consultation questions to put to industry as part of the settlement Timetable reconciliation run (RF) Consultation – see next slide
- The consultation seeks views on a monitoring and decision framework (data and success criteria),
- MCAG to approve this framework for the decision point to shorten RF initially to seven, then four months
- We are seeking to issue the consultation on 29 April for four weeks (end 26 May)
- An explainer webinar will also take place on 29 April for all PPs and interested parties

STEG Update – Proposed Consultation Questions for consideration by MCAAG

1. Do you agree that the reduction in RF to 7 months should be applied to the Settlement Timetable from the Settlement Date of 1 October 2026 onwards, if:

- the settlement performance monitoring metric shows less than 1 per cent change in the settlement volume delta (by Measurement Class, excluding UMS Measurement Classes B and D) from R3 to RF, This is an absolute value, averaged over the last four quarters by Measurement Class (the last 4 quarters delta volumes will be shown).; and
- migration data shows performance in line with the plan, as demonstrated by the Readiness Assessment scheduled for July 2026, with no material issues identified

If you do not agree, please provide evidence and supporting rationale. Any stated impacts must be supported by associated calculations and assumptions. In addition, please provide your preferred alternative approach for how the decision to move to the shortened timetable should be taken.

2. Do you agree that the reduction in RF to 4 months should be applied to the Settlement Timetable from the Settlement Date of 1 April 2027 onwards, if:

- the settlement performance monitoring metric shows less than 1 per cent change in the settlement volume delta (by Measurement Class, excluding UMS Measurement Classes B and D) from R2 to RF. This is an absolute value, averaged over the last four quarters by Measurement Class (the last 4 quarters delta volumes will be shown).; and
- migration data shows performance in line with the plan, as demonstrated by the Readiness Assessment scheduled for July 2026, with no material issues identified.

If you do not agree, please provide evidence and supporting rationale. Any stated impacts must be supported by associated calculations and assumptions. In addition, please provide your preferred alternative approach for how the decision to move to the shortened timetable should be taken.

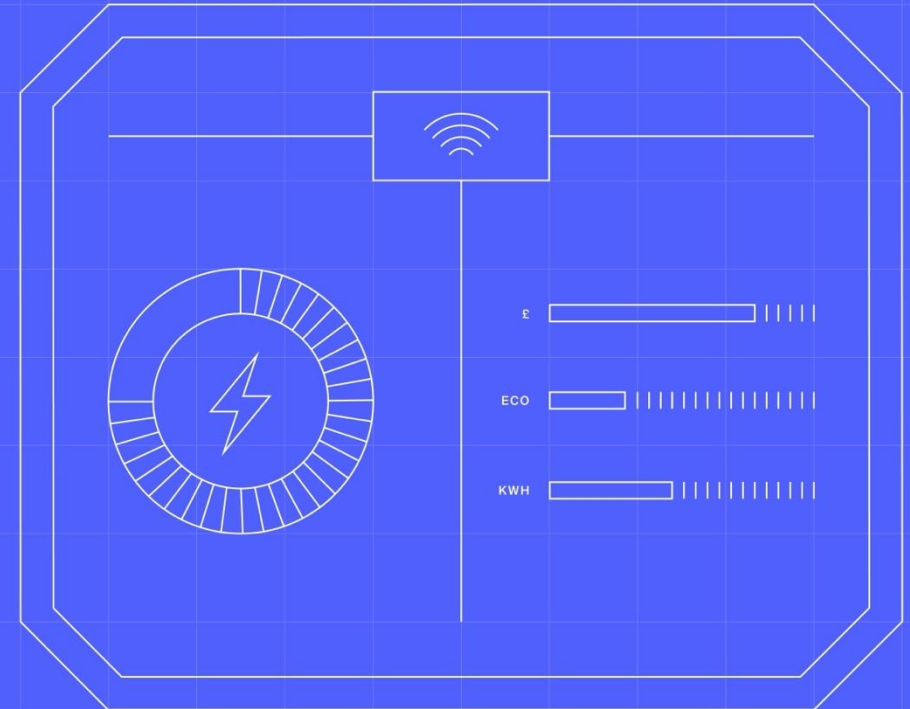
IPA Update

INFORMATION:

- Assurance POAP
- Service Arrangement Follow up

IPA

10 mins





MHHSP IPA Assurance Plan on a Page to M16

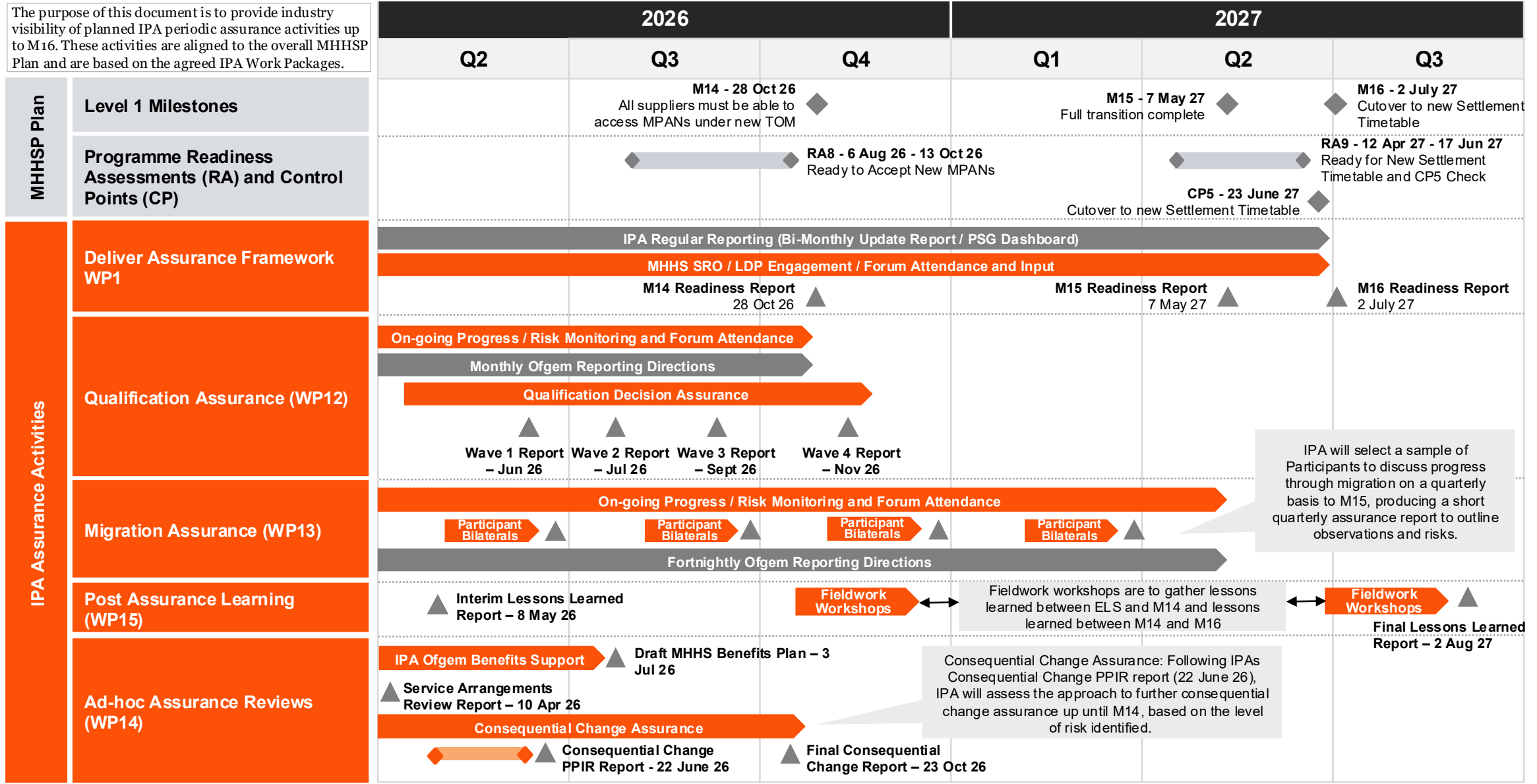
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IPA Assurance Activities Plan on a Page (POAP) – Q2 2026 to M16

The purpose of this document is to provide industry visibility of planned IPA periodic assurance activities up to M16. These activities are aligned to the overall MHHSP Plan and are based on the agreed IPA Work Packages.



IPA will select a sample of Participants to discuss progress through migration on a quarterly basis to M15, producing a short quarterly assurance report to outline observations and risks.

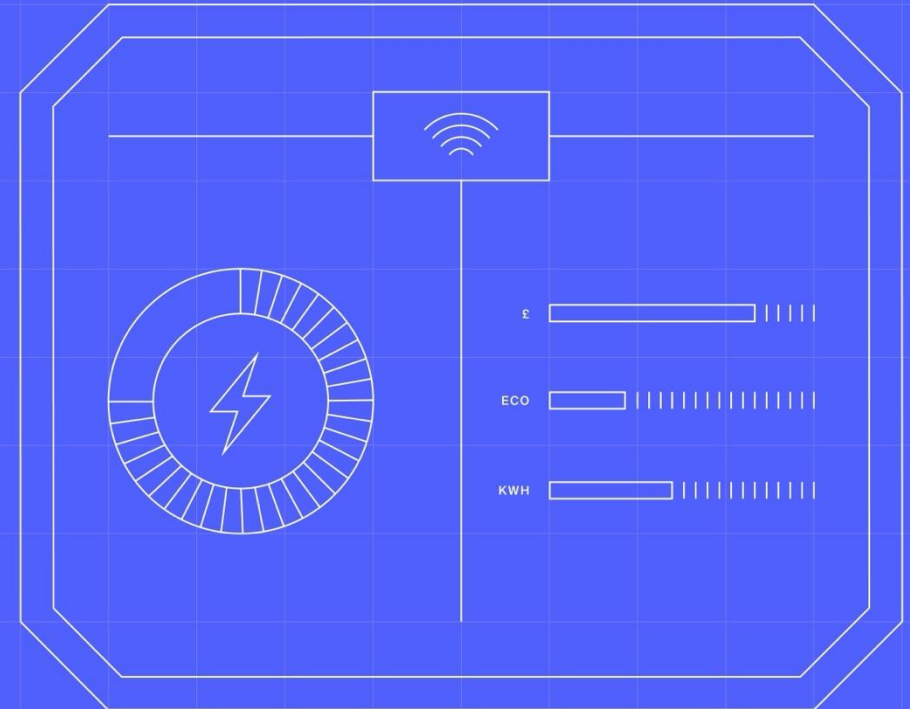
➡ Recurring deliverable
 ▲ Standalone report / deliverable
 ◆ Milestone

RA7 Follow Up

INFORMATION: Readiness Assessment 7 Follow up

Programme (Jason Brogden)

10 mins



Executive Summary

Scope & Purpose of Readiness Assessment 7 Follow Up Questions



- *Assess Central Parties and Central Capability Providers ability to be able to react to unexpected volumes or complexity of transactions and/or issues during the E2E Journey, live operations and through migrations*
- *Confirm Central Parties and Providers measures for identifying trigger points that will result in contingency actions.*
- *Confirm the monitoring that is in place to identify those measures that will trigger any contingency actions.*
- *Confirm the contingency actions that will be taken should such trigger points be reached.*

Overall Readiness Position



- *Across all Central Parties and Central Capability Providers, we can be confident of their ability to be able to cope with changes in unexpected or high complexity of issues. There were differing levels of detail amongst responses but, in the main, it was clear that most parties have robust arrangements in place.*
- *There is always the risk of unexpected issues, but the evidence provided supports that appropriate monitoring is in place with defined triggers and in most cases pre-defined contingency plans and actions in place.*

Response Overview



- *Responses have been received from 88% of Central Parties and 86% of LDSOs*
- *The evidence provided was comprehensive and answered the questions.*
- *Some parties noted that they could not upload further evidence due to commercial sensitivity (e.g. contracts), but this did not impact the quality of the responses materially.*

Top RAID & Next Steps



- *There were no new risks highlighted from the responses.*
- *The information provided has generally provided additional mitigating action for existing risks and the scoring of those risks will now be re-assessed.*
- *There are two existing Risks [R1270] and [R1157] that have no further contingency, so will be accepted in their current state and monitored.*

Workstream Readiness Summary (1/3)

Workstream	Central Party	Summary	Areas of Strength	Areas of Outstanding Risk
Qualification - QT	Elexon QT	Various metrics monitored which are reported at QTEF. Resourcing of the team is based on worst-case defect scenarios for Waves 3 and 4 with two additional contingency resources in place to accommodate spikes.	<ul style="list-style-type: none"> • Good variety of metrics • Transparency of reporting into QTEF and other Forums/Working Groups. • Resourcing based upon worst-case scenarios. 	<ul style="list-style-type: none"> • No further risks identified and response provided additional confidence in mitigation and contingency. Existing risk scores to be reviewed accordingly.
Qualification - QAD	Elexon BSC Qualification	Qualification remains on track and have already managed large volumes going through the process. Reporting is in place and working groups monitored.	<ul style="list-style-type: none"> • Current Resource Model has already proven to work at high • Reporting and monitoring in place 	<ul style="list-style-type: none"> • Elexon do not see the need for contingency, so the risk of unexpected issues (e.g. with QAD quality or timing, or central resourcing issues) will be accepted and recorded under Risk R1270 in the Programme RAD log.
	REC Code Manager	Flexible resourcing in place in order to respond to peak periods and consistence of quality. Reviewed on a regular cadence against the QAD pipeline.	<ul style="list-style-type: none"> • Flexible resourcing including use of full-time and part-time assessors with RPA contracted on basis of outcomes. • Model has already proved to be successful during Qualification peak periods thus far. • Regular review cadence 	<ul style="list-style-type: none"> • No further risks identified and response provided additional confidence in mitigation and contingency. Existing risk scores to be reviewed accordingly.
DIP Onboarding to Production	DIP Manager	The DIP Manager has a forward view of onboarding activity that is regularly assessed and discussed, with several contingency options available including Service Provider assistance.	<ul style="list-style-type: none"> • Forward view of onboarding activities held with weekly internal planning sessions and wider cross-Central Party meetings to note and track any changes. • Primary, Secondary and Tertiary resources in place for all DIP Manager activates • Service Provider assistance can be invoked and has been successfully in the past. 	<ul style="list-style-type: none"> • No further risks identified and response provided additional confidence in mitigation and contingency. Existing risk scores to be reviewed accordingly.
ISD Publish	Elexon ISD	ISD had it's second largest published issue in March without volume issues. Reporting and monitoring in place and working groups monitored.	<ul style="list-style-type: none"> • Resource model has already demonstrated to be able to cope with large volumes and fix issues forward with no impact on settlement. 	<ul style="list-style-type: none"> • Elexon do not see the need for contingency, so the risk of unexpected ISD issues that cannot be fixed forward will be accepted and recorded under Risk R1157 in the Programme RAD log.
Service Management	Elexon Service Management	Clear Trigger Matrix, Forecast Thresholds, Contingency Triggers and Contingency actions in place covering both complexity and volume.	<ul style="list-style-type: none"> • Use of demand and service signals • Clear decision logic • Trigger Matrix and Forecast Thresholds established 	<ul style="list-style-type: none"> • No further risks identified and response provided additional confidence in mitigation and contingency. Existing risk scores to be reviewed accordingly.
	Elexon Market Design	Main focus is on support for the products and industry and progressing changes that come from issues presented at the MHHS Expert Group. Market Design act more as contingency for the wider business and activate expertise across our team where required.	<ul style="list-style-type: none"> • Already demonstrated ability to act as the mitigation action for issues raised in RA7 follow-up (e.g. qualification and service management). • Experts embedded within the team. • Support role without operational BAU MHHS processes therefore no formal contingency plan. 	<ul style="list-style-type: none"> • No further risks identified and response provided additional confidence in ability to support mitigation and contingency for operational departments.

Workstream Readiness Summary (2/3)

Workstream	Central Party	Summary	Areas of Strength	Areas of Outstanding Risk
Service Management	Exelon Assurance	Exelon Performance Assurance has a defined suite of metrics and controls that are monitored at regular intervals to identify when contingency action may be required for unexpected increases in transaction volumes, issue complexity, or workload demand. Appropriate contingency actions may include re-prioritisation of work, reallocation of resources or escalation of issues.	<ul style="list-style-type: none"> Excellent variety of cadence for assessing metrics Good mix of automated and manual reporting/triggering Mature prioritization framework in place with appropriate contingency action. 	<ul style="list-style-type: none"> No further risks identified and response provided additional confidence in mitigation and contingency. Existing risk scores to be reviewed accordingly.
	Exelon OSMs	The Exelon OSM team, supported by the wider Assurance function, has performance metrics that are continuously monitored to identify when contingency action may be required due to unexpected increases in transaction volumes, issue complexity, or workload demand. These measures are based on established KPIs and SLAs across operational activities and are formally reviewed at the Monthly Business Review.	<ul style="list-style-type: none"> Good mixture of cadence and types of metric identifiers and review points. Re-prioritization and reallocation of workloads are possible to support contingency. As a last resort were it truly necessary extra support resource could be requested. 	<ul style="list-style-type: none"> No further risks identified and response provided additional confidence in mitigation and contingency. Existing risk scores to be reviewed accordingly.
	Exelon Settlement Services	Monitoring embedded with the BAU framework, variety of cadence metrics in place, and contingency actions considered and in place ready to be mobilized if required. Contractual mechanisms in place to increase third party resource.	<ul style="list-style-type: none"> Variety of cadence metrics Monitoring embedded within BAU Several contingency actions in place both internally and externally and has been demonstrated to work successfully in the past. 	<ul style="list-style-type: none"> No further risks identified and response provided additional confidence in mitigation and contingency. Existing risk scores to be reviewed accordingly.
	DIP Manager	Monitoring in place for Service Desk tickets to identify volumes and complexity. Cross Service Management Team arrangements and Senior Leadership Forum to facilitate analysis and take mitigating action. Support contract in place with Avanade for exceptional issues.	<ul style="list-style-type: none"> Monitoring of SLAs of tickets indicating complexity and volumes of tickets including categorization. Cross Service Management Team calls to assess and discuss volumes of new tickets and tickets with missed SLAs Structured monitoring and engagement. Contractual arrangements in place with Avanade. 	<ul style="list-style-type: none"> No further risks identified and response provided additional confidence in mitigation and contingency. Existing risk scores to be reviewed accordingly.
Operational issues & cross-party Service Management	REC Code Manager	Established BAU Service Desk processes in place to monitor and identify spikes in activity. Extra resourcing is available if required.	<ul style="list-style-type: none"> Daily review of Service Desk numbers and SLAs Proven REC Service Desk support for past large-scale industry changes (e.g. Switching). Other resource within REC or third-party resource is available if required. 	<ul style="list-style-type: none"> No further risks identified and response provided additional confidence in mitigation and contingency. Existing risk scores to be reviewed accordingly.
	DCC	Awaiting Response		

Workstream Readiness Summary (3/3)

Workstream	Central Party	Summary	Areas of Strength	Areas of Outstanding Risk
Operational & Migration volumes	<ul style="list-style-type: none"> REC Code Manager 	Constant monitoring in place for EES System against defined SLAs. Embedded monitoring of systems usage and key interfaces to identify risks and issues early (e.g. system resource, API interface and DIP messaging).	<ul style="list-style-type: none"> Constant system monitoring in place. Service Provider defined performance SLAs backed up by PAB. Resolution of issues with SLAs defined in the REC. Contingency actions could include deployment of additional systems resources (e.g. CPU capacity). 	<ul style="list-style-type: none"> No further risks identified and response provided additional confidence in mitigation and contingency. Existing risk scores to be reviewed accordingly.
	<ul style="list-style-type: none"> DCC 	Awaiting Response		
	<ul style="list-style-type: none"> Electralink 	DTS can handle the significant changes in load patterns and volumes related to MHHS and scale according to industry needs; as evidenced by previous industry programmes, such as P272. DTS operates a defined set of operational thresholds and early-warning indicators to identify abnormal demand, service degradation, or issues requiring contingency intervention. These metrics will be reviewed periodically and aligned to agreed service levels and industry obligations.	<ul style="list-style-type: none"> Mixture of metrics to identify trigger points. Continuous operational monitoring in place Clear Escalation Model in place Established contingency practices in place if required. Experience in managing and supporting large scale industry-wide changes. 	<ul style="list-style-type: none"> No further risks identified and response provided additional confidence in mitigation and contingency. Existing risk scores to be reviewed accordingly.
	<ul style="list-style-type: none"> LDSOs 	LDSOs have tracking and alerts in place both for unexpected volumes or for failures and issues with pre-defined contingency actions in place, including additional resource or re-prioritization.	<ul style="list-style-type: none"> Monitoring and alerting in place Strong third-party support Peak of Peaks testing has proved capacity, some LDSOs have models built on migration at scale. 	<ul style="list-style-type: none"> No further risks identified and response provided additional confidence in mitigation and contingency. Existing risk scores to be reviewed accordingly.

We ask PSG to note the high quality of responses and the action for the Programme to review existing risks in light of the mitigation and contingency provided by Central Parties and Central Capability Providers.

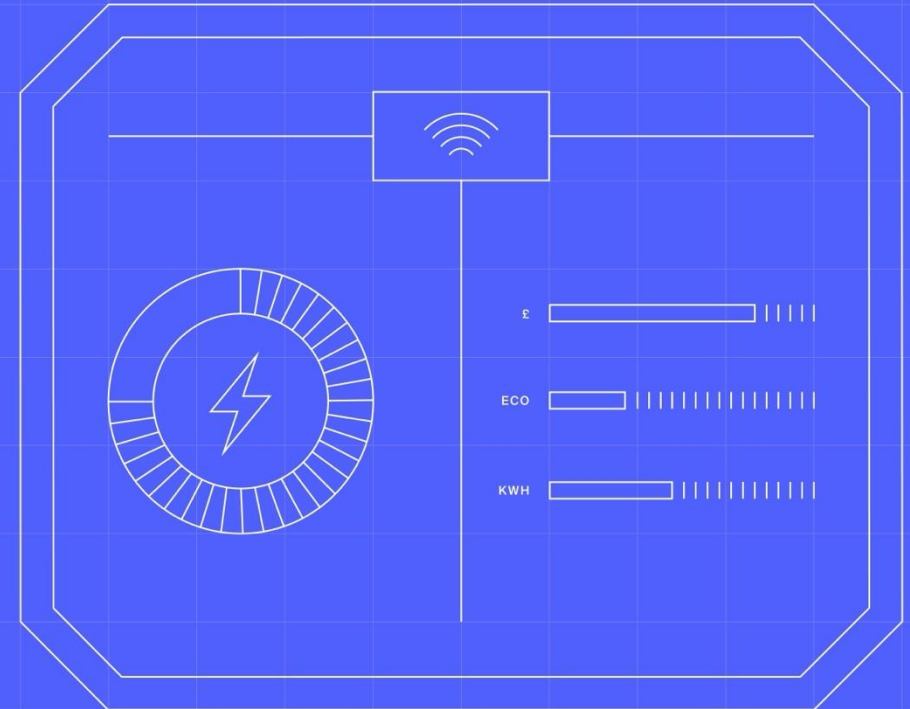
The Programme will request outstanding responses from Central Parties to conclude RAID updates.

Delivery Dashboards

INFORMATION: Questions from PSG members on delivery dashboard content

Chair

5 mins



Look Ahead – Key Milestones Status at 28 April 26 (1)

To align to weekly reporting, the previous, current and forecast RAGs reflect milestone status from last week, this week and next week, respectively.

Milestone	Milestone Title	Forum	Baseline Date	Forecast Date	Responsible	Previous RAG	Current RAG	Forecast RAG	Commentary
T2-RA-0600	Readiness Assessment 7 - Migration Checkpoint - Completed (incl. Readiness Assessment Report approval)	PSG	01 April 2026	01 April 2026	CPT	Green	Blue	Blue	01/04/26: Activity Complete
T2-QU-0150	All M14 Critical Wave 1 Participants Qualification approved by BSC PAB and REC Manager	QAG	15 April 2026	15 April 2026	Code Bodies	Green	Blue	Blue	21/04/26: Wave 1 had approvals given on 15/04 as per plan. This was signed off at QAG on 22/04.
T3-QU-0134	80% of M14 Critical Wave 1 Participants Qualification approved by BSC PAB and REC Manager	QAG	15 April 2026	15 April 2026	Code Bodies	Green	Blue	Blue	21/04/26: Wave 1 had approvals given on 15/04 as per plan. This was signed off at QAG on 22/04.
T2-MI-8500	Non-SIT Participants Migration Start	MCAG (Migration)	15 May 2026	15 May 2026	SI Migration	Green	Green	Green	28/04/26: Activity On-track
T2-QU-0200	All M14 Critical Wave 2 Participants Qualification approved by BSC PAB and REC Manager	QAG	28 May 2026	28 May 2026	Code Bodies	Green	Green	Green	28/04/26: Activity On-track
T2-QU-0250	All M14 Critical Wave 3 Participants Qualification approved by BSC PAB and REC Manager	QAG	30 July 2026	30 July 2026	Code Bodies	Green	Green	Green	28/04/26: Activity On-track
T3-QU-0056	Qualification Wave 3 Projected Execution End	QAG	15 May 2026	08 May 2026	Participants	Green	Green	Green	28/04/26: Activity On-track
T3-QU-0057	Qualification Wave 4 Projected Execution End	QAG	17 July 2026	10 July 2026	Participants	Green	Green	Green	28/04/26: Activity On-track
T3-QU-0086	SIT Participants are Qualified	QAG	30 July 2026	30 July 2026	Code Bodies	Green	Green	Green	28/04/26: Activity On-track
T3-QU-0105	80% of M14 Critical Qualification Wave 3 Participants have submitted their Final QAD	QAG	22 May 2026	22 May 2026	Code Bodies	Green	Green	Green	28/04/26: Activity On-track
T3-QU-0109	Qualification Wave 4 Participants have submitted their Final QAD	QAG	24 July 2026	24 July 2026	Participants	Green	Green	Green	28/04/26: Activity On-track

Look Ahead – Key Milestones Status at 28 April 26 (2)

To align to weekly reporting, the previous, current and forecast RAGs reflect milestone status from last week, this week and next week, respectively.

Milestone	Milestone Title	Forum	Baseline Date	Forecast Date	Responsible	Previous RAG	Current RAG	Forecast RAG	Commentary
T3-QU-0135	80% of M14 Critical Wave 2 Participants Qualification approved by BSC PAB and REC Manager	QAG	28 May 2026	28 May 2026	Code Bodies				28/04/26: Activity On-track
T3-QU-0136	80% of M14 Critical Wave 3 Participants Qualification approved by BSC PAB and REC Manager	QAG	30 July 2026	30 July 2026	Code Bodies				28/04/26: Activity On-track

Delivery Dashboards Overview

Area	Title	Purpose
Industry Delivery Status	Core Capability Provider Delivery Reports	Provide an overview of Helix, RECCo and DCC and delivery plans and progress against them
	LDSO Delivery Updates	Provide the combined status and progress of LDSO delivery (DNOs and iDNOs)
	Central Party Finances	Provide high level Central Party budgets and expenditure
Programme Workstream Updates	Level 2/3 Advisory Group Updates	Update on key discussion items and outcomes from recent Level 2/3 Advisory Groups and provide a forward look of agenda items
	PPC Activity	Provide information on PPC activity and participant engagement – includes a summary from the recent open day
	Industry Change	Summarise items raised to the Programme horizon scanning process
Assurance	Independent Programme Assurance (IPA)	Provide a progress update on in-flight and planned assurance activities

RAG Status

Programme Impacting Deliverables	Original Date	Fcast / RAG
SAT test readiness complete	29/05/26	G
SAT execution completed / outcomes approved	30/06/26	G
DIP IPA Tactical Recommendations delivered	29/05/26	G
DIP IPA Strategic Recommendations delivered.	31/08/26	G
Transitional Qualifications Complete	24/09/26	G
Helix closedown complete	28/10/26	G

Key call outs

- Helix Hypercare Exit achieved on 31st March.
- Programme scope and structure reduced to focus on Participant Transition and DIP Transitional Change and will remain in place until M14.
- IPA Service Arrangements and Operations recommendations for DIP Manager accepted.

This period	Summary Activities
	Qualification <i>Covered in detail on separate slide.</i>
	DIP Transition
	M11 work-off items – deferred SAT tests

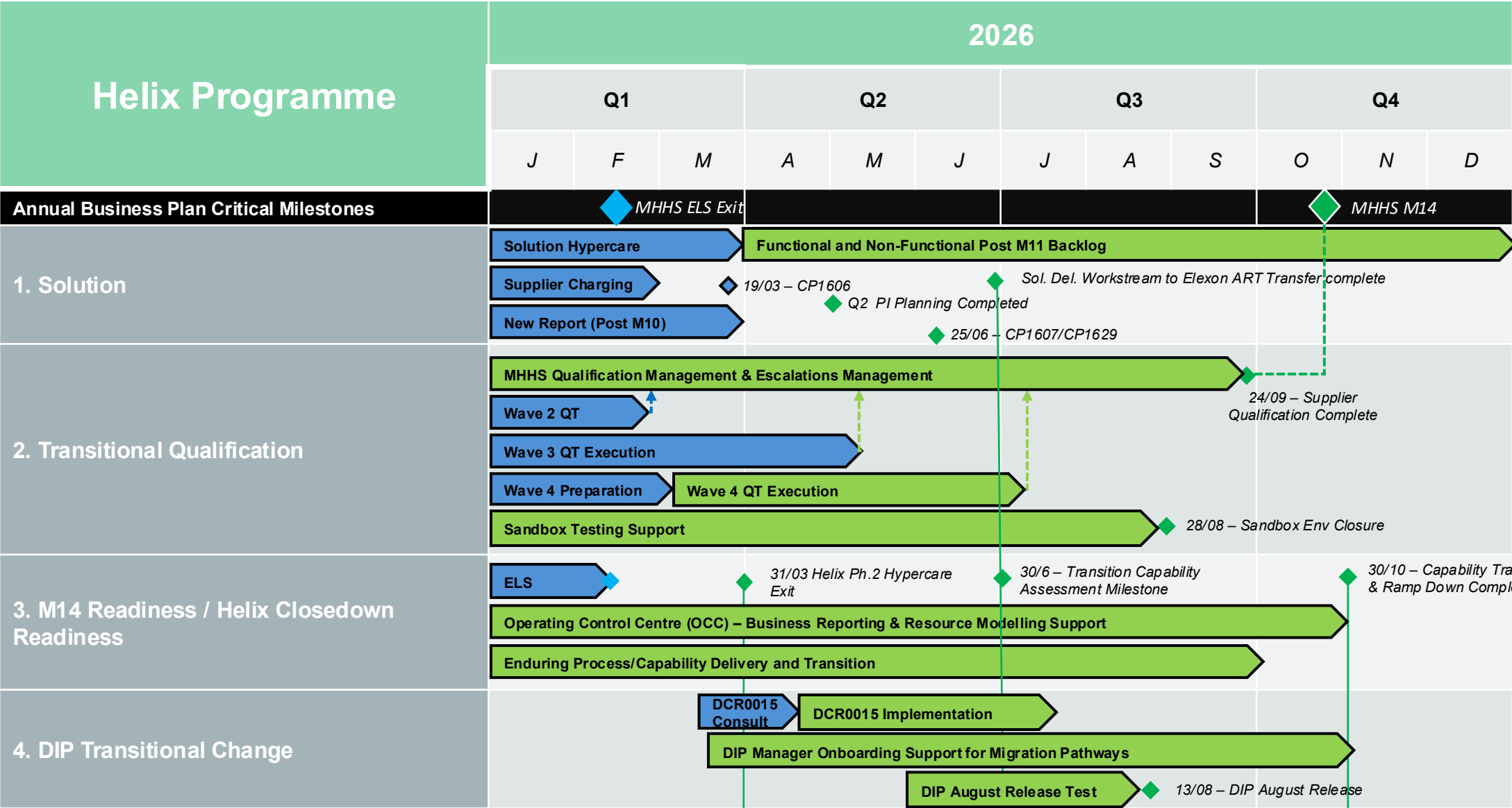
- Published DIP Release, Test Environment. Test Data Strategy Documents and presented overall strategies in DCAB
 - DCR0015 (L3/L4 Guidance and DIP Rules Update) Raised – consultation period ended 14/04.
 - Performance Assurance Framework 26/27 launched on 01/04/26.
 - Guidance Note on Performance Escalation routes published 10/04/26
 - Updated TOG on Performance Assurance Escalation Paths (DIP User Impacting) 17/04/26
 - DIP Manager IPA Service Arrangements & Operations Review Recommendations reviewed and accepted. Reporting of progress into TOG commenced with changes discussed and ratified at DCAB as necessary.
- Test scope elaboration continued (2 test cases).
 - Collaboration with NESO on test requirements commenced.

Next period	Summary Activities
	Qualification <i>Covered in detail on separate slide</i>
	DIP Transition
	M11 work-off items – deferred SAT tests

- Consolidate responses to DCR0015 and present outcomes/themes and action plan to DCAB and TOG
 - Review Replay/Requeue implementation for cost/performance optimisation
 - Work with MCC to review high volume Migration Pathways with a view to mitigating forecasted peaks in DIP onboarding.
 - Continue delivery and reporting against IPA Service Management Review Recommendations
- Close out test scope/requirements.
 - Prepare and load test data (environment is in place).

RAID	RAG	Type	Elxon response and mitigating or resolving actions	Next Update
There is a risk that Industry Participants do not meet their planned Qualification or Qualification Testing timelines, placing M14 milestone at risk.	GREEN	Risk	<ul style="list-style-type: none"> • Qualification and Qual Test tracking and reporting is in place and well established. QTEF, QWG and QAG governance forums are being utilised to manage issues and risks. • Bi-laterals with individual Participants are in place to monitor and support them through each phase of the transition journey with handoffs between Helix Transitional Qual teams and the MHHS MCC team. 	PSG 05/05/26

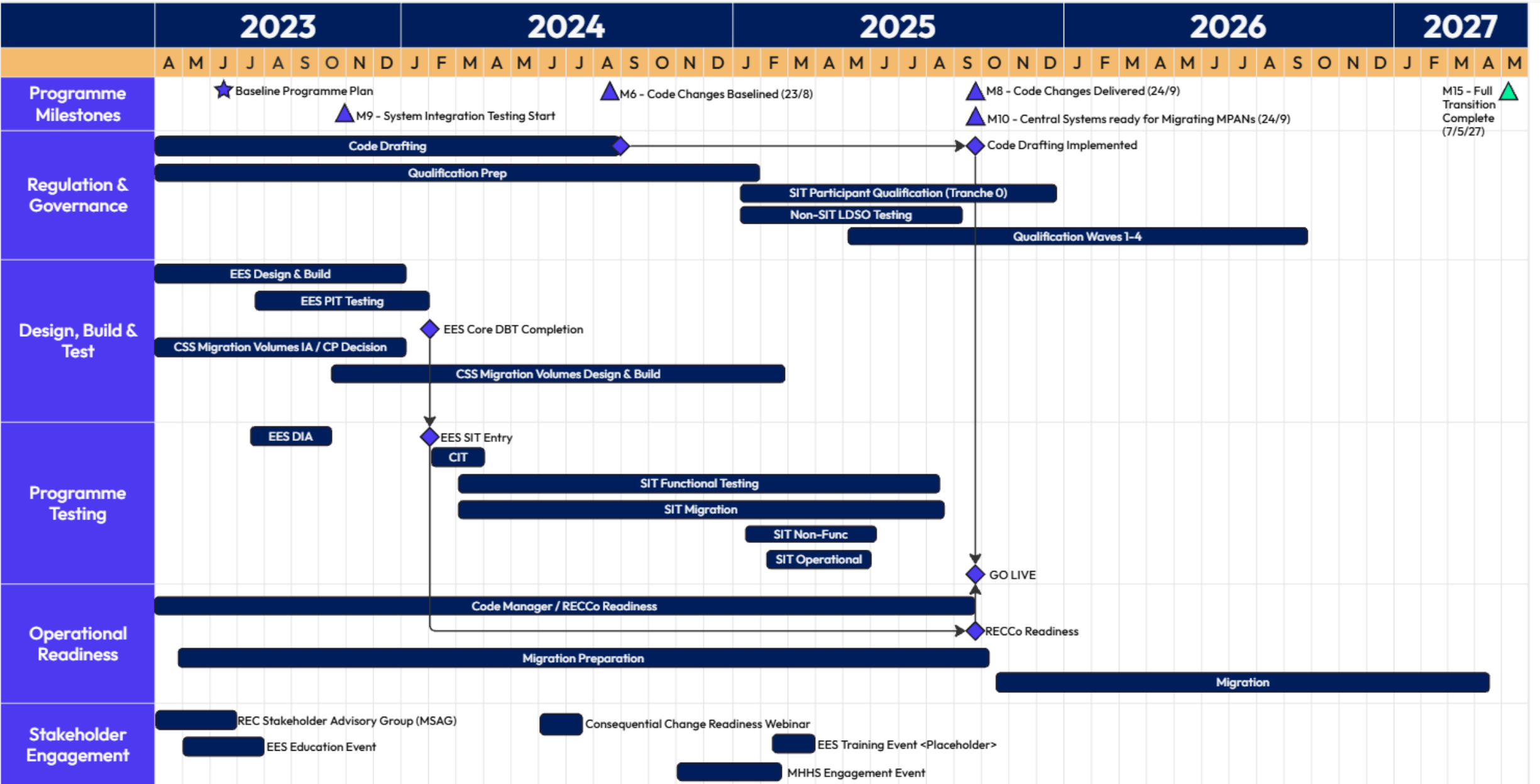
Helix Programme Plan-on-a-Page

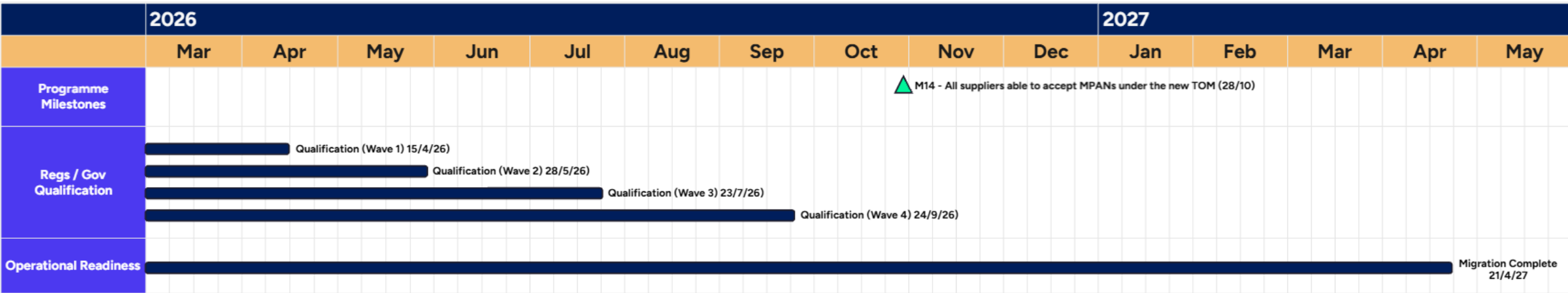


RAGs	Overall	Approach	Plan	Resources	Budget	Risk	Stakeholders	Suppliers													
Status & Outlook	Progress last month: <ul style="list-style-type: none"> REC Qualification activities remain on track. Escalating parties as required where Qualification milestones not met. Ongoing operational readiness engagement with DIP Manager on testing/release management, change management, performance assurance, and approach for management of significant DIP incidents. Progression of Migration impacting REC CPs Including R0300 which clarifies the population rules around the number of register digits. 			Progress expected in the coming month: <ul style="list-style-type: none"> Ongoing operational readiness engagement with DIP Manager. Continue to progress Wave 1 to 4 Qualifications to plan. Progress required Code Change / Guidance to resolve Migration issues and items on the exclusion list. 			<table border="1"> <thead> <tr> <th>Party Milestones & Deliverables</th> <th>Original or Baseline Date</th> <th>Forecast date & RAG</th> </tr> </thead> <tbody> <tr> <td>Qualify Wave 1 parties</td> <td>15/04/26</td> <td>15/04/26</td> </tr> <tr> <td>Qualify Wave 2 parties</td> <td>28/05/26</td> <td>28/05/26</td> </tr> <tr> <td>Qualify Wave 3 parties</td> <td>30/07/26</td> <td>30/07/26</td> </tr> </tbody> </table>			Party Milestones & Deliverables	Original or Baseline Date	Forecast date & RAG	Qualify Wave 1 parties	15/04/26	15/04/26	Qualify Wave 2 parties	28/05/26	28/05/26	Qualify Wave 3 parties	30/07/26	30/07/26
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	Qualify Wave 2 parties	28/05/26	28/05/26																		
Qualify Wave 3 parties	30/07/26	30/07/26																			

Decisions required	From whom?	By when?
None		

RAID & RAG	Type	Mitigating or resolving action required	Date for action to be resolved	Action owner
RECCo not able to meet its obligations to Qualify all REC Parties by M14, leading to delay in parties starting Migration and delay in programme closure.	Risk	RECCo resources in place to meet Qualification requirements. Resource requirements reviewed and updated following experience in managing SIT Parties. Qualification activities continue to track to plan. Reporting and escalation arrangements in place to support parties in meeting Qualification milestones.	Oct 26	Jonny Moore
DIP release management arrangements not fully established to support testing of changes to DIP Interfaces which could lead to issues when deployed to live operations.	Issue	Code Body engagement with DIP Manager on release management and test environments. DIP Manager held industry workgroups in Jan and March 2026 with full solution expected mid 2026.	Jun 26	Jonny Moore





MHHS - Monthly Delivery Report (DCC)

Report Date: 30-04-2026

RAGs	Overall	Approach	Plan	Resources	Budget	Risk	Stakeholders	Suppliers																															
Status & Outlook	Progress last month: <ul style="list-style-type: none"> DCC Hypercare period is now complete. DCC MHHS Programme closure activities are progressing to completion. 			Progress expected in the coming month: <ul style="list-style-type: none"> Close DCC MHHS Programme. 			<table border="1"> <thead> <tr> <th>Party Milestones & Deliverables</th> <th>Original or Baseline Date</th> <th>Forecast date & RAG</th> </tr> </thead> <tbody> <tr> <td>SMETS1 Data Cache IOC</td> <td>N/A</td> <td>Jul 25</td> </tr> <tr> <td>SMETS1 Data Cache MOC</td> <td>N/A</td> <td>Jul 25</td> </tr> <tr> <td>SIT MVC Completion</td> <td>Aug 25</td> <td>Aug 25</td> </tr> <tr> <td>Data cleansing complete</td> <td>Sept 25</td> <td>Sep 25</td> </tr> <tr> <td>DCC M10 readiness</td> <td>22/09/25</td> <td>Sep 25</td> </tr> <tr> <td>DCC MHHS Monitoring in place</td> <td>Oct 25</td> <td>Oct 25</td> </tr> <tr> <td>Capacity Uplift FOC</td> <td>Apr 25</td> <td>Oct 25</td> </tr> <tr> <td>SMETS1 Data Cache FOC & Feature switch</td> <td>N/A</td> <td>Oct 25</td> </tr> <tr> <td>SMETS1 FOC Re-config</td> <td>N/A</td> <td>Dec 25</td> </tr> </tbody> </table>			Party Milestones & Deliverables	Original or Baseline Date	Forecast date & RAG	SMETS1 Data Cache IOC	N/A	Jul 25	SMETS1 Data Cache MOC	N/A	Jul 25	SIT MVC Completion	Aug 25	Aug 25	Data cleansing complete	Sept 25	Sep 25	DCC M10 readiness	22/09/25	Sep 25	DCC MHHS Monitoring in place	Oct 25	Oct 25	Capacity Uplift FOC	Apr 25	Oct 25	SMETS1 Data Cache FOC & Feature switch	N/A	Oct 25	SMETS1 FOC Re-config	N/A	Dec 25
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Decisions required		From whom?					By when?																																
None		n/a					n/a																																
Top Risks and or Issues																																							
None																																							
Assumption & RAG			Action required to remove assumption			Date for action to be resolved		Action Owner																															
No New Assumptions																																							
Dependency & RAG			Managing action required			Date for action to be resolved		Action Owner																															
No New Dependencies																																							

RAID & RAG

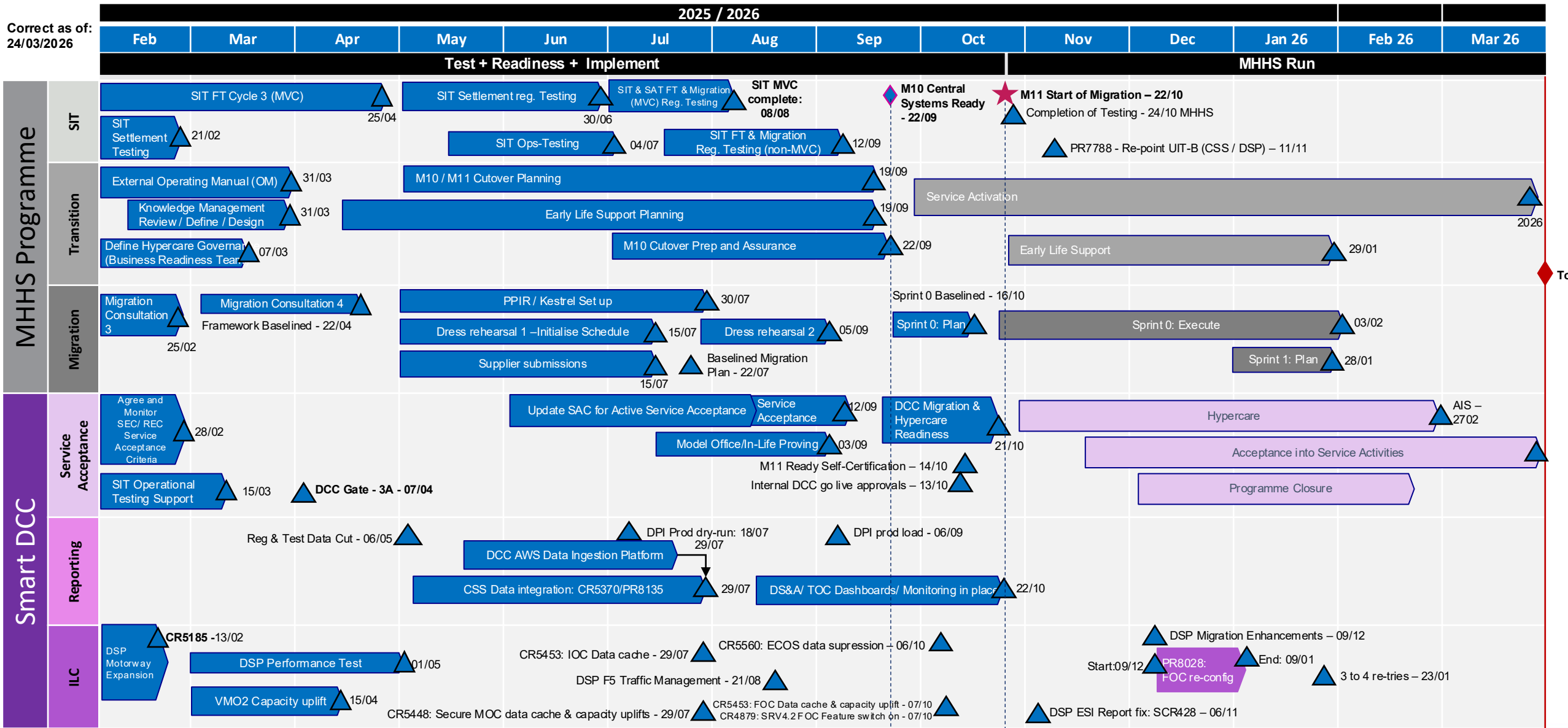
Ref.	Risk	Calculated Risk	Mitigation (M) / Update	Owner	Area	Service risk RAG
R7387	<p>MHHS Overall Capacity Risk DCC systems may not have the capacity to manage increased MHHS transaction volume in both maximum daily thresholds and throughput capacity (rate of flow; RoF). Additionally, DCC do not have control of MHHS migrations plans, nor are MHHS Programme able to systemically control submissions of Change of Agent (CoA)/ migration requests & suppliers may submit incorrect migration request volumes.</p> <p>Therefore, there is a risk DCC system's capacity (DSP, CSP, S1SP and CSS) thresholds may be exceeded leading to SLA breaches and system failure.</p>	Medium	<p>(M1) DCC System capacity uplift pre-go-live - COMPLETE</p> <p>(M2) CR5391: Increase DSP transaction throughput threshold - COMPLETE</p> <p>(M3) MHHS programme to execute peak migration volume during hypercare phase - COMPLETE</p> <p>(M4a) MCC Schedule Adherence (rate of Flow) - IN PROGRESS</p> <p>M4b) Ofgem Incentive (M15 deadline) - IN PROGRESS</p> <p>(M5) MHHS Programme provide migration demand for Q2 2026 for Demand/ Capacity team to by 04/07 to consider in forecasting - COMPLETE</p> <p>(M6) BSC changes to prevent suppliers taking on new customers if migrations targets not met (Incentives to finish on time) - COMPLETE - (BSC Change not implemented).</p> <p>(M7) MHHS Migration team provide forecasts to DCC Capacity Planning for system scaling planning process - COMPLETE</p>	DCC/MHHS Programme	Migrations / Capacity	Amber
R7668	<p>SMETS1 FOC Re-configuration Testing Progress As a result of the issue found during testing, there is a risk that the November deployment date cannot be met.</p>	Low	<ol style="list-style-type: none"> 1. DCC to understand fix - COMPLETE 2. DCC to have bilaterals with affected parties, with the support of MHHS Programme / MCC, to communicate impact. - COMPLETE 3. DCC to confirm implementation date - COMPLETE 	DCC	Migrations	Green

MHHS POAP

Updated v2.0



Correct as of:
24/03/2026



Key call outs requiring PSG Discussion

- ISD issues remain a concern, inability to use automated processes in systems.
- Agreed Service Management improvements and recommendations to be followed through and progress tracked
- Settlements data requires ongoing monitoring for accuracy and completion
- Error Status Messages (L3/L4 validation), DPCR0015 scope and timeline for implementation challenged

RAG Status



This period	Summary Activities
	<ul style="list-style-type: none"> • ELS <ul style="list-style-type: none"> • No material issues reported, some migration processing performance issues identified (R9.0.3.1 patch) • Vendor plans in place to support impacted systems • People & System Readiness, confirmed to programme • Migration <ul style="list-style-type: none"> • Support arrangements in place • Reactive and proactive plans in place to manage any system incidents • Lack of clarity on expected supplier migration volumes • Daily monitoring in place • Formal ELS exit achieved (including final Peak of Peaks migration) • Change <ul style="list-style-type: none"> • Actively monitoring with DNO system provider post M10/M11 change and timelines • Deploying patches to MPRS and other impacted MHHS facing systems as necessary

Next period	Summary Activities
	<ul style="list-style-type: none"> • ELS <ul style="list-style-type: none"> • Error Status messages / L3/4 validation DPCR0015 • Open issues to be tracked at TOG & Expert Groups • Migration <ul style="list-style-type: none"> • Same as this period – ambition to see Migration volumes settle into agreed cadence of Kestrel Reporting • Reactive and proactive plans in place to manage any system incidents via BAU support & project resources • Change <ul style="list-style-type: none"> • All DNOs plan to be on MPRS R9.1.0.3 by mid/end May • Expecting further MPRS patches / releases • R9,2 scope not defined by BCS/REC to St Clements • Future MPRS releases to be aligned to BSC timeline (Feb, June & Nov)

RAID	Rating	Type	Mitigating or resolving action required	Next Update
New Systems don't perform as expected post M10/M11/M12.	Low	Risk	Monitor by Programme, Code Parties and Programme Participants.	
Known Work Off List items (especially if manual in nature) are not resolved in a timely manner which either increases the risk of further issues or reduces resources available to focus on any new issues/defects that may arise.	Medium	Risk	Timely close out of work Off List/known defects.	
Migration volumes behind schedule and therefore migration period is extended or increased risk of reaching/breaching Migration thresholds. Difficult for DNOs to reconcile progress. 2 weeks of migration post the agreed 12 noon timeline	Low	Risk	Work with suppliers to remain on track	
Elxon continue to issue 'invalid' ISD which may get loaded into systems resulting in 'downtime' of systems to correct data. PPIR to change ISD further complicates this issue.	Low	Risk	Potential to look at removing automated loading by introducing manual checkpoints/ processes. However, this will come with its own risks.	

Key call outs requiring PSG Discussion

No key call-outs for discussion

RAG Status

Overall Operating Risk

This period	<p>Summary Activities</p> <p>Migration</p> <ul style="list-style-type: none"> Completed RA7 additional request submission. Elexon Service Management Issues Log is now live. Continued monitoring of systems to ensure processes are working as anticipated as number of suppliers/agents entering MHHS increases Continuous monitoring of actual migrations vs expected Continuous monitoring of settlement as MPAN numbers increase. ISD management. <p>Change</p> <ul style="list-style-type: none"> Continued patches for MPRS for know issues MPRS R9.1.0.3 upgrade 	Next period	<p>Summary Activities</p> <p>Migration</p> <ul style="list-style-type: none"> Continuous monitoring of actual migrations vs expected as migration Continuous monitoring of settlement as MPAN numbers increase. Monitor ISD <p>Change</p> <ul style="list-style-type: none"> Continue engagement to improve DIP Manager Change Process. Continued patches for MPRS for known issues
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RAID	RAG	Type	Mitigating or resolving action required	Next Update
Migration ramp-up. Risk of further issues being encountered as more suppliers begin migrating MPANs with different systems and processes etc.		Issue	Raise concerns as soon as they occur and engage with resolution action.	
ISD Publications		Issue	Risk of further issues being encountered as more suppliers begin migrating MPANs with different systems and processes etc.	

Central Party Finances – 25/26

Overarching Costs for MHHS Central Parties FY 25/26

Financial Measure	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Totals (£m)*
	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	Total
MHHS Budget	2.37	2.12	1.93	1.88	1.85	1.82	1.85	1.51	1.38	1.33	1.27	4.25	23.56
MHHS Forecast	2.12	1.88	2.00	1.92	1.60	1.65	1.57	1.50	1.35	1.32	1.47	1.25	19.63
DCC Budget	3.04			1.48			0.31			0.28			5.11
DCC Act/Forecast***	0.81	0.31	0.17	0.62	1.15	0.15	0.48	0.10	0.02	0.00	(0.06)	0.4	4.14
Helix Budget****	3.20	3.20	3.20	3.20	2.90	2.90	2.60	2.50	2.30	1.30	1.20	1.30	29.8
Helix Act/Forecast****	2.30	2.70	3.00	3.10	2.40	3.20	2.80	2.70	2.10	1.60	1.80	2.10	29.8
RECCo Budget	0.17	0.16	0.23	0.15	0.14	0.33	0.19	0.10	0.08	0.05	0.05	0.11	1.78
RECCo Forecast	0.17	0.16	0.23	0.15	0.14	0.33	0.19	0.10	0.08	0.05	0.05	0.11	1.78
Total Budget	6.75	6.49	6.37	5.72	5.38	5.54	4.74	4.21	4.85	2.77	2.61	5.75	60.25
Total Act/Forecast	5.4	5.05	5.4	5.79	5.29	5.33	5.04	4.4	4.32	2.97	3.26	3.86	55.35

Please note:

- *Totals – totals are as provided by central parties. Rounding of individual months may result in the sum of individual months differing from the total provided by central parties
- **MHHS – includes contingency
- ***Note from DCC – figures amended from previous month to only reference costs incurred in this financial year
- ****RECCo – includes only 3rd party costs (does not include internal resources)

Central Party Finances –
Colour Key

Actuals data

Governance group updates

Programme Steering Group (PSG)

PSG 01 April 2026

Ofgem Update: Ofgem provided an update covering governance changes, modifications and programme progress

Programme Status Update: All programme workstreams have a RAG status of Green.

Migration Update: Migration volumes are tracking behind plan, due to internal issues experienced by several suppliers. These suppliers are operating within the MCC Framework and the RAG status remains Green.

Qualification Update: 14 of 15 Final QADs have completed QAD Director Sign off, pending 1 final PP Director sign off

Post-ELS Programme Bilateral Engagement: The Migration Control Centre is now responsible for managing bilaterals.

M16 Update: An overview on the M16 Plan and latest Settlement Timetable Expert Group (STEG) update.

IPA Service Arrangements Review: The IPA provided a review of MHHS Target Operating Model Service Arrangements and Operations

RA7 Findings: Programme presented a summary of Readiness Assessment 7, with the evidence received positive and building confidence in Central Party readiness for Qualification and Migration.

PSG papers available [here](#).

Migration & Cutover Advisory Group (MCAG)

MCAG 24 March 2026

M16 Plan Update: Programme presented three M16 milestones; two of which have been included in the Programme Plan and the third is pending review.

ELS Exit Recommendations Update: Progress update on the nine ELS Exit Recommendations.

Migration Execution: As of the end of w/c 20 March 2026, a total of 6 million migrations have been completed.

Participant-Driven Migration Dependencies: Dependency D373 on LDSO Migration Performance now has a Green RAG status.

Migration Exclusion List: PPIR window has now closed, with submissions received from 92% of participants, covering 99.3% of industry MPANs.

External Change Log: Programme provided a snapshot of the Code Body Horizon Scanning Log.

MCAG papers available [here](#).

Qualification Advisory Group (QAG)

QAG 22 April 2026

Programme Milestones Related to QAG: Wave 1 milestones related to all Critical PPs Qualified via BSC PAB and REC approved.

M14 Acceptance Criteria, Evidence and Choreography: M14 related criteria and decision-making governance was approved.

Programme highlighted that only central issues to Qualification would result in M14 deadline change or exceptions from sanctions and not if PP was at fault.

QAG papers available [here](#)

Wider Programme Updates

Participant Checklist:

This week's Participant Checklist includes the following items for Programme participant review, feedback and awareness:

1. REMINDER: Readiness Assessment 7 (RA7) Follow Up – the deadline is **Friday 24 April 2026**
2. NEW! Upcoming deadlines for Migration Pathways (MPs) - the deadline for all **MP3 participants** to submit **all Readiness Check Proformas** is **Wednesday 29 April 2026**
3. NEW! Qualification Approach & Plan (QA&P) Annex 4
4. NEW! Migration Update
5. REMINDER: MHHS Milestone 16 (M16) Settlement Timetable Consultation and Webinar next week
6. NEW! Participant Lessons Learned Central Repository updated

You can view the **Participant Checklist** on the respective **Planning pages** of the [Collaboration Base](#) and the [MHHS website](#). In the Participant Checklist you can view upcoming consultations and key deliverables, as well as the latest status of Change Requests in the **Master Change Request Dashboard** tab.

Upcoming Governance Meetings:

Here's what's coming up over the next week:

- **Tuesday 28 April 2026:** [Migration & Cutover Advisory Group \(MCAG\)](#) at **14:00**
- **Wednesday 29 April 2026:** [Settlement Timetable Expert Group \(STEG\)](#) at **14:00**

Qualification



- The PEC team continues to support the Code Bodies to adequately prepare participants for their Qualification activities and deliverables, issuing communications regarding key Qualification timelines / deadlines by Wave / Migration Pathway and publishing guidance documentation across the end-to-end journey.
- The PPC continues to support the Code Bodies to shine a light on good news stories regarding strong progress in Qualification Testing across the Waves to help maintain and support testing momentum.
- **Next steps:** Continued activity to support upcoming Qualification comms & engagement priorities.

Migration



- The PEC team continues to support MCC to adequately prepare participants for their Migration activities and deliverables, issuing communications regarding key Migration timelines / deadlines by Wave / Migration Pathway and publishing guidance documentation and lessons learned across the end-to-end journey.
- Next steps: Continued activity to support upcoming Migration comms & engagement priorities

Cross-cutting communications & engagement

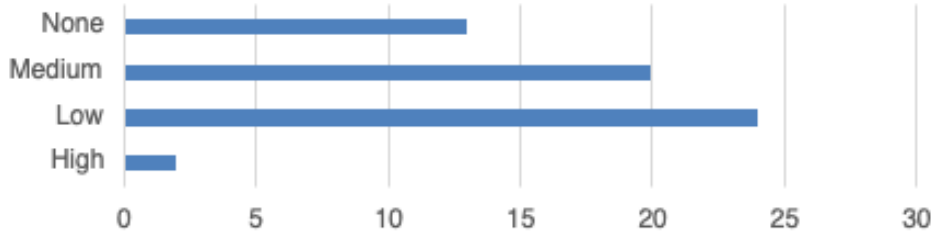


- Comms & engagement support for M16 activities
- Updates to 'Your Journey' pages to highlight upcoming deadlines and provide additional guidance
- Development of holistic participant reporting to monitor progress and manage risk
- **Next steps:** Further targeted guidance material for the post Qualification activities within the end-to-end journey

Industry horizon scanning: Summarise items monitored via the horizon scanning process

Code Forum Horizon Scanning log metrics for post-M10 active changes

Perceived risk of active post-M10 Change



Horizon Scanning Process

The horizon scanning process was established to monitor and manage external change to ensure Programme deliverables were not negatively impacted.

The Programme is still accountable for protecting programme deliverables until M15 which includes ELS, Qualification and Migration. The Code Forum, attended by Code Bodies, MHHSP and Ofgem, collaborate to populate the Horizon Scanning Log and review changes.

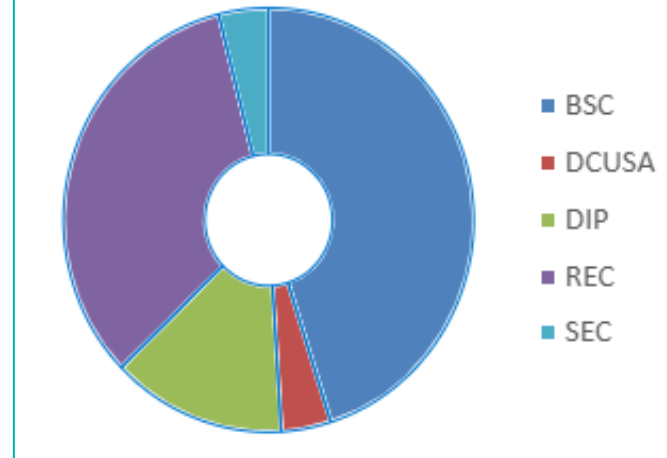
Where a change requires action, e.g. amendment to the solution or its implementation date, this will be fed back under Code Body governance and considered there.

Active post-M10 change by code: 61 – BSC: 28, REC: 19, DIP: 10, DCUSA: 2, SEC: 2

Perceived risk of active HS items: High: 2, Medium: 20, Low: 24, No impact: 13

Relevant Milestone where risk exists: 44 - ELS/M11: 26, M14/M15: 16

Responsible Code



MHHS IPA Monthly Assurance Dashboard



Reporting Period: May 2026

Dashboard Objective: To provide PSG with a progress update on in-flight and future planned assurance activities

Assurance Activities In Progress / Completed During Month

Theme-Based Assurance

- **Ongoing Embedded Assurance Activities (WP1) - In Progress** - Monthly cadence of regular interactions with MHHSP, review of MHHS RAID log, working group and advisory group papers and tracking of IPA open actions. Tracking and monitoring of settlement timetable transition activities through STEG and monitoring of risks ahead of M16. Continued fortnightly engagement with Elexon leadership.
- **Separation Plan Review (WP5) - In Progress** – IPA awaiting update from SRO on the due date for final Separation Plan actions. Final updates are minor tweaks to existing documentation and do not carry risk.

Stage-Based Assurance

- **Qualification Testing Progress Tracking (WP12) – In Progress** – Ongoing monitoring and tracking of Qualification Testing progress and risk areas ahead of M14. Review of the Central Programme Team monthly qualification reporting and supporting evidence and issue of IPA Monthly Qualification Report as per Ofgem Directions. Commenced independent review of Qualification Wave 1 decisions.
- **Migration/Transition Readiness Progress Tracking (WP13) – In Progress** – Monitoring of Migration progress and risk areas ahead of M15. Issue of IPA Fortnightly Migration Reporting as per Ofgem Directions. Planning for Migration focussed Participant assurance bilaterals.
- **Ad-Hoc Assurance (WP14) – In Progress**
 - **Service Arrangements Review:** Completion of observation / recommendation presentations to Industry at the April PSG, Service Management Forum and TOG. Issue of the draft IPA SAR Report on 15 April 2026 to the Central Programme Team, Ofgem, Elexon Service Management, and Leadership. Ongoing tracking and monitoring of Elexon’s action plan in response to the recommendations set out in the SAR report. Completion of the first SAR strategic observation workshop with Elexon on 24 April 2026, with a second session scheduled for 7 May 2026.
 - **MHHS Benefits Plan:** Issue of the Terms of Reference for IPAs support to Ofgem in defining the MHHS Benefits Plan on 27 April 2026.
 - **Consequential Change Assurance:** Completion and issue of Participant PPIR guidance pack. Delivery of IPA PPIR Industry Webinar 23 April 2026. Issue of PPIR to Industry on 1 May 2026.
- **Lessons Learnt (WP15) – In Progress** – Issue of Executive Summary and Strategic Themes to the Central Programme Team and Ofgem on 24 April 2026 for review. Continued drafting of the full detailed interim lessons learnt report.

Upcoming Assurance Activities

- **Ad-Hoc Assurance (WP14):** Continued tracking and monitoring of Elexon’s action plan in response to IPA issued SAR recommendations, delivery of second SAR strategic observation workshop, commencement of Ofgem Benefits planning support and issue and analysis of Industry consequential change PPIR.
- **Ofgem Reporting Directions (WP12 / 13):** Completion of monthly IPA reporting for Qualification and fortnightly IPA reporting for Migration.
- **Lessons Learned (WP15):** Issue of full interim IPA Post-Assurance Lessons Learnt report.

Assurance Action Status

	Post-M11	Pre-M11	Total
Total IPA Actions Raised	40	398	438
Actions Closed	26	395	421
Actions Open	14	3	17
Actions Overdue	2	3	5

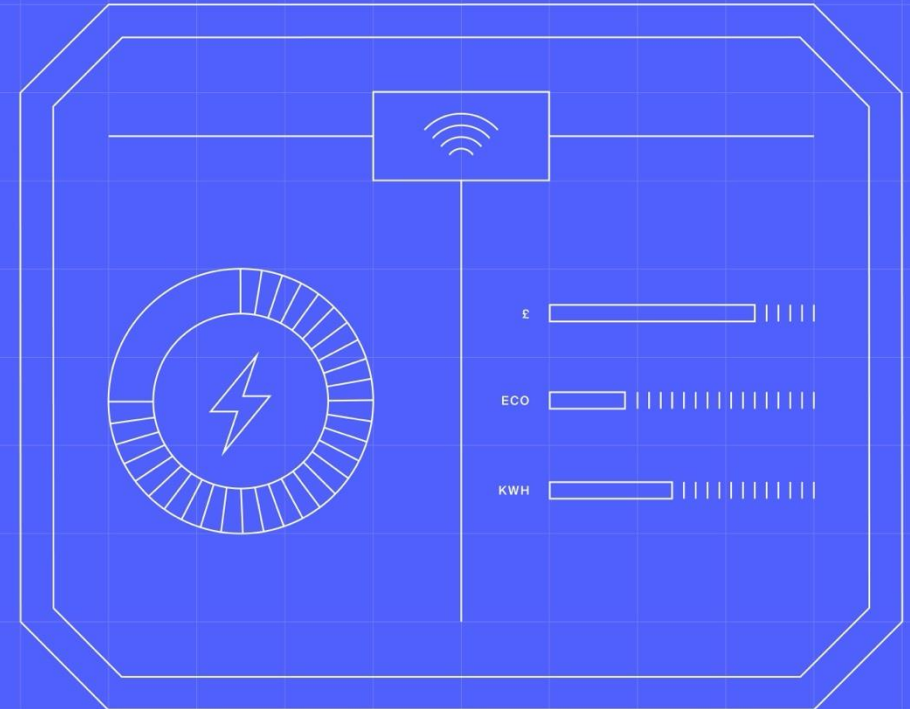
- 14 actions raised post-M11 are open with 2 overdue relating to requesting consequential change updates/evidence requests from two Participants. These actions have been put on hold as the upcoming consequential change PPIR is expected to cover these requests. Remaining open actions all relate to IPA recent SAR review.
- 3 actions raised pre-M11 are open and all on-hold and overdue. These relate to: service management codification (1) and Separation Plan (2, IPA is awaiting confirmation from SRO on a revised due date to close out the actions.)

Summary and Next Steps

INFORMATION: Summarise actions and decisions.
Look ahead to next meeting

Chair and Secretariat

5 mins



Summary and Next Steps

1. Confirm actions and decisions from meeting
2. Next PSG meeting:
 1. **03 June 2026 10:00 – 11:30 (in person)**

Meeting dates	03 June 2026
Relevant milestones or activities	
Agenda items	<ul style="list-style-type: none">• Ofgem Messaging• Migration Update• Qualification Progress• M14 Acceptance Criteria
Standing items	<ul style="list-style-type: none">• Minutes and Actions• Programme Reporting• Delivery Dashboards• Summary and Next Steps

Thank you



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Appendix 1 – Elexon M11 Work Off Plan

Elexon – M11 Work-Off Items (as of 21-Oct-25)

Ref	Issue	Workaround status	Perm fix target release (date)
290856	Legacy interfaces: Messages stuck in messagestore	n/a - Permanent fix deployed.	Completed: R25.14.2 (Sept 5th)
287099	ISD: Unable to send unpublished LLF data to EIS (& DAP)	n/a - Permanent fix deployed.	Completed: R25.14.4 (Oct 2nd)
293188	DAH: File validation failing on 'Losses MSID Count' field (re: D0081 and D0296)	n/a - Permanent fix deployed.	Completed: R25.14.5 (Oct 21st)
285371	DAH: Unable to default to previous DA files received.	Daily manual workaround in place.	Scheduled: R25.14.6 (Oct 30 th)
291098	PARMS: P0136 rejected with error message: Attribute MarketParticipantName is 45 characters long. Max length defined = 40	Weekly manual workaround in place.	Scheduled: R25.14.6 (Oct 30 th)
292055	ISD: On catalogue publish there is not an automatic update to DR side impacting back-up.	Per publish manual workaround in place.	Target 25.14.8 (27/11)
288972	DAH: For file type C0221, DAH does not have functionality to increment the header number. This is a new requirement rather than a defect.	End of month manual workaround in place.	Target 25.14.8 (27/11)

Additional Post M11 Work Off Items	Status
Permanent fix for DUOS data issue encountered within ISD catalogue publication	P3 incident retained to support permanent close out of the issue
Lessons Learned and implementation of required improvement steps from Review of ISD incidents	To be scheduled Post M11

SIT Operational Testing PIT Work off Item	Status
MHHSP-47 VAS: Update on the % of Report Approvals expected to be completed by 24/09/2025 to show that Helix is on track.	<ul style="list-style-type: none"> All M11 Required Reports are signed off and ready. The following 4 (non-M11 required) reports have been developed and are expected to be signed off on 24/10: 1. Annual Demand Volume, 2. Rejected Settlement volume (Data already covered in existing default Volume Report), 3. Retrospective registration data report. 4. Qualification Exception Report.



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Appendix 2 – Elexon Progress against MHHS ELS Recommendations

Progress against MHHSP ELS Exit Recommendations (2/3)

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#	MHHSP Recommendation	Response & Actions	Owner	Due	Latest Progress Update
5	<ul style="list-style-type: none"> Ensure controls in place to prioritise incidents correctly (ensuring parties have opportunity to recommend priority) - Complete Process to delineate service requests from incidents. Resource/SME in place to ensure timely resolution - Complete Make clear the escalation route that parties can follow if they feel the response is not appropriate/ query not dealt with in timely manner - Complete Proposed changes to be agreed with Industry and clearly documented in SM documentation - Ongoing 	<ul style="list-style-type: none"> Controls are in place to ensure incidents are prioritised correctly with the Technical Triage function A clear process is in place to distinguish service requests from incidents, ensuring correct classification and handling, this is detailed in the Operations Manual A clear and documented escalation route has been communicated and will be presented at SM Forum on 10 February. Proposed changes will be agreed with Industry via the Service Management Forum and clearly documented within Service Management documentation. 	Gary Leach	<p>Complete</p> <p>Complete</p> <p>01/05/26</p>	<ul style="list-style-type: none"> ✓ Technical Triage (TT) continues to own initial impact assessment and priority. ✓ Parties are explicitly invited to recommend priority at case submission, within the free text box of the case for TT to review during impact assessment Operations Manual v3.0 due to be released 1st May. Original release date was 31st March but changed to incorporate the actions we have worked through from the IPA Review MHHS Info Pack and Guidance Links sent to participants to provide key information until Ops Manual release.
6	<ul style="list-style-type: none"> Issues with the MHHS TOM should continue to be raised and tracked via the Service Desk with regards to BSC processes - Complete Consider how issues which may not be considered major incidents but impact multiple participants should be communicated out to the wider industry and managed thereafter Complete These open incidents, including detail on who is leading the resolution, should be visible to all impacted parties Complete Increased transparency and reporting of issues and fixes that would historically have been internal to parties is required. This should also include incidents that are raised on other service desks which could impact multiple parties and codes Ongoing Incidents spanning multiple codes should be addressed as part of the Cross-Party Service Design improvements. Joint guidance should be produced to ensure that participants know which organisation they should raise issues into - Ongoing 	<ul style="list-style-type: none"> This is agreed in the CPSD approach where Elexon will handle Incident actions but will not be subject to SLA Technical Triage will identify and manage issues impacting multiple participants and coordinate wider industry communications where MI thresholds are not met. Improvements to Incident and Case updates and quality is currently under review. We will report progress and improvement plans into the Service Management Forum and the TOG. Roles and Responsibilities workshops have been held internally Improved ways of working for Technical Triage have been implemented 	Gary Leach	31.3.26 (progress on IPA Service Assurance Activities will be reported on at Service Management Forums).	<ul style="list-style-type: none"> All MHHS TOM-related issues continue to be logged and tracked via Technical Triage (TT) A validation process within TT confirms correct categorisation and routing before onward progression. Cross-checks are now in place to identify patterns where similar issues are raised. Visibility improvements are being developed to give more transparency on outstanding cases / incidents
7	<ul style="list-style-type: none"> Continue to document improvement activities and track and discuss with Industry through the monthly Service Management Forum - Ongoing Seek industry feedback and prioritise proposed improvement activities - Ongoing Present an update on outstanding/recently resolved closed problem records - Ongoing 	<ul style="list-style-type: none"> All Continuous Improvements will be presented and tracked in the Service Management Forum Industry feedback will be collated within the Service Management Forum Problem Management updates will be presented in the Service Management Forum Phase 1 Continual Improvements have been completed. Phase 2 Improvements from Industry and Programme Feedback ongoing Problem Management ways of working has been improved and new Problem Manager is joining March 26 	Gary Leach	31.3.26 (progress on IPA Service Assurance Activities will be reported on at Service Management Forums).	<ul style="list-style-type: none"> A structured Continual Improvement (CI) process is being developed and will be tracked through the Service Management Forum Industry feedback is now formally logged, categorised, and mapped via the Improvement Process Problem Management Process is currently being improved to include Active Problems and trend themes, Root cause progress, Linkage to recurring incidents and Preventative action plans

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Progress against MHHSP ELS Exit Recommendations (3/3)

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#	MHHSP Recommendation	Response & Actions	Owner	Due	Latest Progress Update
8	<ul style="list-style-type: none"> DIP change and release management process to be reviewed and baselined asap Implement more structured release approach, where upcoming DIP changes are communicated in advance DIP users should be consulted to assess best time for DIP changes to be made This should be addressed ahead of more DIP users being onboarded in April 	<ul style="list-style-type: none"> DIP Manager has agreed processes through working groups and alignment with other code bodies. DIP Manager has amended approach to sharing forward schedule of change. DIP Manager has taken action to ensure pre and post change comms are issued. DCAB will be advised on DIP changes and releases notes issued 20 days ahead. 	James Stokes	Complete	<p>Updated 9th April.</p> <ul style="list-style-type: none"> Change process baselined. Forward schedule of change on DIP website. Effective and operational release notes are in practice, consultation with MCC prior to planning outages is operationally effective. Issuing comms pre deployment and post deployment operational. And agreement to issue further comms 10 days post change to confirm outcome operational.
9	<ul style="list-style-type: none"> Keep log of all comms that have been sent via all channels in readily available location Implement a process to enable parties to check which comms they are signed up to receive Include straightforward guidance on how to sign up for different types of comms, along with the purpose for each comms channel, in the TOG pack on a regular basis 	<ul style="list-style-type: none"> Requirements are being gathered for communications improvement requests and will be reviewed with Elexon comms team for feasibility assessment. Elexon Comms team to report into TOG on delivery plan. Reconfirmation of the comms sign-up process to be communicated in TOG on 6 February and at regular cadence moving forward 	Kate Norton	27/06/2026	<ul style="list-style-type: none"> Formal handover of this to Elexon comms team is complete Implementation of the capability for self-serve of what lists are signed up to and by whom within an org is a long-term objective and will not be updated weekly at TOG, as it may take significant time to develop and deploy. To sign up for communications, go to: https://www.elexon.co.uk/news-insights/subscribe-to-our-newsletter-and-circulars/

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